# IN THE UNITED STATES DISTRICT COURT MIDDLE DISTRICT OF FLORIDA JACKSONVILLE DIVISION

MED-TRANS CORPORATION,

Plaintiff,

v. CASE NO. 3:22-cv-1077-TJC-JBT

CAPITAL HEALTH PLAN, INC. and C2C INNOVATIVE SOLUTIONS, INC.,

Defendants.

MED-TRANS CORPORATION.

Plaintiff,

v. CASE NO. 3:22-cv-1139-TJC-JBT

BLUE CROSS AND BLUE SHIELD OF FLORIDA, INC. and C2C INNOVATIVE SOLUTIONS, INC.,

Defendants.

REACH AIR MEDICAL SERVICES, LLC,

Plaintiff,

v. CASE NO. 3:22-cv-1153-TJC-JBT

KAISER FOUNDATION HEALTH PLAN, INC. and C2C INNOVATIVE SOLUTIONS, INC.,

Defendants.

MOTION HEARING
BEFORE THE HONORABLE TIMOTHY J. CORRIGAN
UNITED STATES DISTRICT JUDGE
Jacksonville, Florida
May 16, 2023
10:04 a.m.

(Proceedings recorded by mechanical stenography; transcript produced by computer.)

## APPEARANCES

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# APPEARANCES

(Continued)

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## COURT REPORTER:

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	2	May 16, 2023 10:04 a.m.
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10:04	4	COURT SECURITY OFFICER: All rise. The United States
10:04	5	District Court in and for the Middle District of Florida is now
10:04	6	in session. The Honorable Timothy J. Corrigan presiding.
10:05	7	Please be seated.
10:05	8	THE COURT: How is everybody doing?
10:05	9	Well, good morning. We're on the record in Med-Trans
10:05	10	Corporation versus Capital Health, 3:22-cv-1077; Med-Trans
10:05	11	versus Blue Cross, 3:22-cv-1139; and REACH Air Medical Services
10:05	12	versus Kaiser Foundation, 3:22-cv-1153.
10:05	13	Starting with the plaintiff, I'll go ahead and get
10:05	14	appearances, please.
10:05	15	MR. SCHRAMEK: Your Honor, Adam Schramek, along with
10:05	16	Abraham Chang and Lanny Russell on behalf of the plaintiffs.
10:05	17	THE COURT: Okay.
10:05	18	Good to see you, Mr. Russell.
10:06	19	All right. Let's I guess Kaiser is up front here.
10:06	20	So we'll start with Kaiser.
10:06	21	MR. KESHAVARZI: Good morning, Your Honor. Moe
10:06	22	Keshavarzi for Kaiser Foundation Health Plan.
10:06	23	THE COURT: All right.
10:06	24	MR. DODD: Good morning, Your Honor. Christian Dodd,
10:06	25	also for Kaiser Foundation Health Plan.

10:06	1	THE COURT: All right. Capital Health.
10:06	2	MR. SMITH: Good morning, Your Honor. Ruel Smith of
10:06	3	Hinshaw & Culbertson for the defendant Capital Health Plan,
10:06	4	Incorporated.
10:06	5	MR. LEHNER: Good morning, Your Honor. Steven
10:06	6	Lehner, also on behalf of Capital Health Plan.
10:06	7	THE COURT: Mr. Conner, Blue Cross.
10:06	8	MR. CONNER: Good morning, Your Honor. Tim Conner
10:06	9	for Florida Blue.
10:06	10	THE COURT: Good to see you, sir.
10:06	11	Mr. Fackler.
10:06	12	MR. FACKLER: And Mr. Giboney on behalf of C2C
10:06	13	Innovative Solutions, Inc.
10:06	14	THE COURT: All right. Good to see everyone.
10:06	15	Of course, some of the local folks I know, but
10:06	16	So we're here today on motions addressed to the
10:06	17	complaints that have been filed in these three cases. So,
10:06	18	first, before we get started, let me let me express my deep
10:07	19	concern that we don't have enough lawyers working on this case.
10:07	20	So and then I I was following the I read the
10:07	21	opinions out in Texas, too. I'm not sure how to say the
10:07	22	judge's name. Is it Kernodle maybe?
10:07	23	MR. SCHRAMEK: That's correct.
10:07	24	THE COURT: Anyway, I saw he's been busy out there
10:07	25	with this law too.

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So among other things, the new law seems to be job security for federal judges, and so I appreciate Congress helping us out with that.

So, anyway, I've read all the papers, I think. I may not have read every single attachment to papers. So if there's something particular that you want me to make sure I'm aware of -- I know we're on a motion to dismiss, but we're also a little bit in an area where it's more likely I would consider attachments and things than I might otherwise.

For example, I do have a copy of the three awards that were given in this case by Mr. Fackler's client. And so if there's something else that you really think I need to be looking at -- but I have read all the briefs. I've read the complaints. I've read some case law. I'm familiar with other case law.

So I think I have a fairly good place to start, although, of course, you're way ahead of me. So -- so it's -- it's your job to get me caught up.

So I think the way I'm going to do this -- and, oh, by the way, as some of you know, I'm actually the chief judge of the court right now, which if we had -- if we had the resources could actually be a full-time job, but it's not. I have to do both of these jobs.

And so I need to stop at 10:30 for about 10 minutes or so to make a presentation that couldn't be rescheduled. So

we'll be -- we'll just be in recess for about 10, no more than 1 10:09 2 15 minutes starting at 10:30, and then we'll resume. 10:09 3 for everybody's planning purposes. 10:09 4 I think what I want to do, if I could -- I know we're 10:09 5 on motions to dismiss, which might -- might suggest that the 10:09 6 defendants should go first, but I think I -- I'd rather start 10:09 with the plaintiff, if I could. And the way we're going to do 10:09 8 this is when you're the one speaking, I'll ask you to come up 10:09 to the -- to the podium. 10:09 10 So whoever is going to speak on behalf of the 10:09 11 plaintiff, come on up. 10:09 12 So what I wanted to do was to just start -- we have 10:09 10:09 13 to start somewhere. There's lots of places we could start. 14 But what I thought I want to do, since we're on a motion to 10:10 15 dismiss the complaint, is actually start with the complaint. 10:10 16 And so -- and I have some specific questions based on the 10:10 17 complaint. I'm reading the Capital Health complaint. 10:10 10:10 18 As I read the other complaints, they're all 19 relatively similar, although there are some differences. 10:10 But 20 they're -- in essence, they're pretty similar. 10:10 21 So it starts out -- the introduction says, "Med-Trans 10:10 22 files this case to vacate an Independent Dispute Resolution 10:10 23 ('IDR') arbitration award made by federal contractor...pursuant 10:10 to the No Surprises Act." 24 10:10 25 It says that the NSA took effect on January 1st, 10:10

2022. It's implemented with an unprecedented mandatory federal 1 10:10 2 arbitration process. 10:10 3 And then it goes on to say as part of that federal 10:10 4 arbitration process the Department creates a list of entities. 10:10 5 There's virtually no information available to the parties to 10:11 6 evaluate the competency or quality of the various entities. 10:11 7 And if the parties to the proceeding do not agree on which IDR 10:11 entity to use, the Department appoints one for them. 10:11 8 9 And then under the NSA, the IDR's identity -- I'm 10:11 10 sorry, the IDR entity's decision is binding on the parties 10:11 11 unless it meets the requirements for review. 10:11 12 Paragraph 5 refers to the arbitrator. 10:11 10:11 13 Paragraph 6 refers to vacating the award. 14 Paragraph 16 references arbitration entities. 10:11 15 Paragraph 16 refers to arbitration. 10:11 16 So my first two questions are -- you seem to kind of 10:12 17 go out of your way in your -- in your motion papers to say this 10:12 10:12 18 isn't an arbitration, but yet the complaint might lead you to 19 think otherwise. 10:12 20 MR. SCHRAMEK: Your Honor, we don't dispute that 10:12 21 Congress in the legislative discussions referred to this 10:12 22 colloquially as arbitration. The statute never refers to it as 10:12 23 arbitration, however. And the point in our briefing is that 10:12 24 this is not a Federal Arbitration Act -- FAA -- arbitration. 10:12 25 So sometimes we may not have made that as clear, but that's our 10:12

1 point. 10:12 2 THE COURT: Well, I guess my point is that other than 10:12 3 you in your motion to dismiss briefing, everybody calls it 10:12 Judge Kernodle called it an arbitration. 10:12 arbitration. 5 call it an arbitration in your complaint. They all say it's an 10:12 arbitration. And so I just wanted to understand what -- why --6 10:12 7 why that makes a difference. 10:13 8 MR. SCHRAMEK: It makes a significant difference, 10:13 9 Your Honor, from our point of view. Because when you look at 10:13 10 the Federal Arbitration Act, right, and it's based on -- the 10:13 whole concept is you have a contract that's -- you know, 10:13 11 12 relates to interstate commerce, and accordingly is going to be 10:13 10:13 13 subject to federal law. 14 And what the Federal Arbitration Act says is we are 10:13 15 going to allow the enforcement of arbitration, right? We're 10:13 16 going to -- we're going to -- that's a policy of the United 10:13 17 States. We're going to allow arbitration. Because at the time 10:13 18 it was passed, a lot of states didn't like arbitration; they 10:13 19 10:13 wanted to invalidate contracts and things like that. 20 THE COURT: You're speaking a little fast for me. 10:13 21 MR. SCHRAMEK: Sorry, Judge. 10:13 22 THE COURT: That's okay. 10:13 23 MR. SCHRAMEK: And so what -- the whole point of that 10:13 24 is -- the Federal Arbitration Act is premised on an agreement 10:13 25 and a consent of the parties to arbitrate. 10:13

THE COURT: Well, we -- you and I may be able to agree that -- that the arbitration contemplated under this act is not FAA arbitration, per se. There is a portion of the arbitration act which is incorporated into the statute. We can talk about whether that tries to incorporate the entire statute. But let's say you and I were to agree that it doesn't, which I think is your position.

It doesn't mean that this isn't an arbitration, does it? And -- and I'm -- and so when you kept -- in your

It doesn't mean that this isn't an arbitration, does it? And -- and I'm -- and so when you kept -- in your briefing, when you kept saying that it's not an arbitration, there's all kinds of arbitrations.

And we know, for example, in this case -- at least it looks like the kind of arbitration that Congress selected was the baseball arbitration, which is you -- you pick a side and that's -- that's who wins.

So I guess I'm -- I'm just -- I want to make sure that I'm understanding what you're saying when your papers seem to disavow this being an arbitration.

MR. SCHRAMEK: So, Your Honor, our point is that this is not a Federal Arbitration Act arbitration, which would be premised on consent of the parties, which would have all the procedural safeguards of a Federal Arbitration Act arbitration, which would have a scope of the parties' agreement to arbitrate.

And because of that, our argument is that the Court

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cannot blindly apply Federal Arbitration Act case law without
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            doing an analysis of -- whether you call it arbitration,
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            dispute resolution -- whatever you want to call it, that we
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            need to do a substantive analysis of this IDR process.
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            not worry about labels or terminologies. What's happening?
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                      THE COURT:
                                   Does -- does Congress have the ability to
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            create an arbitration process that's not voluntary --
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                      MR. SCHRAMEK: Your Honor, I think -- oh, I'm sorry.
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                      THE COURT: Excuse me -- is not voluntary and has the
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            attributes that this one has? I mean, does it have to have all
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            the things -- so you're saying on one hand it's not FAA
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            arbitration, it doesn't have all the accoutrements. And I --
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            and maybe I agree with that. But on the other hand you're
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            saying it should have all that stuff.
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                       Is that -- are those two things consistent with each
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            other?
                    And is Congress empowered to create a different way to
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            do it?
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                      MR. SCHRAMEK: Your Honor, Congress certainly has the
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            power to force arbitrations, to require mandatory arbitrations.
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            Counsel on defendants' side, of course, cite to the Railway Act
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                    There's termiticide [sic] act cases. You can do it.
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            cases.
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                      You have to have, though, in it some sort of
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            procedural safeguards, including meaningful judicial review.
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                      So can Congress create this IDR process that it
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                      We believe the answer to that question depends on
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            created?
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this Court's ruling as to the level of judicial review you get 1 10:16 2 under the statute, the No Surprises Act. 10:16 3 So, for example, if this Court were to rule, "We're 10:16 4 going to apply the FAA case law, you're going to have to file a 10:16 5 motion, you're going to have to prove up front with all the 10:16 6 evidence and all the burden of the FAA without any discovery, 10:16 7 that's it, that's all you get," we would argue that the process 10:16 10:16 8 Congress has implemented with that level of judicial review would violate due process and that it is -- there is a problem. 10:17 THE COURT: And is there -- what would be your best 10 10:17 11 case to -- to make that point? In other words, what's the case 10:17 12 that says that if Congress hasn't provided sufficient due 10:17 10:17 13 process in the arbitration process that that's -- that Congress 14 has now -- as I understand what you're saying, Congress has now 10:17 15 passed an unconstitutional law? What case says that? Or 10:17 16 what -- what would be the line of authority that would support 10:17 17 that argument? 10:17 10:17 18 MR. SCHRAMEK: So, Your Honor, currently, if you look 19 at the cases we cited -- and I'll have to pull one up here. 10:17 20 But there's several state law cases that have done an analysis, 10:17 21 a due process analysis, that said that you have to have a 10:17 22 meaningful review and have conducted that analysis. 10:17 23 Frankly, Congress has never passed anything like 10:17 24 this. So we could not find any authority along a statute of 10:17 this type. 25 10:17

THE COURT: You're talking about there was like a New 1 10:18 2 Mexico case and a -- there were several states that you cited. 10:18 3 MR. SCHRAMEK: And the New York case, yes, Judge. So 10:18 it's the state law cases we're drawing upon, and that we're 10:18 4 5 also saying if you look at the -- the arbitrations that 10:18 6 Congress has mandated in the past, they've all had a level of 10:18 7 meaningful review, or like the Federal Arbitration Act, that's 10:18 premised on the consent of the parties and the scope of the 10:18 8 agreement. 10:18 10 So if I've agreed to it -- and if I have agreed to 10:18 11 the scope and I've agreed to the arbitrator and I've agreed to 10:18 12 the procedures, then, sure, you can't get to federal court. 10:18 10:18 13 The hurdle is going to be very high. 14 But when a regime like this, which is unprecedented 10:18 15 in the law -- I can't find anything similar to it, Your Honor, 10:18 16 in any of the statutes previously passed. 10:18 17 When something like this is passed, if you just 10:18 10:18 18 blindly apply the Federal Arbitration Act cases and standards as if we had agreed to it, as if we had all the discovery and 19 10:18 20 the processes that underlie the Federal Arbitration Act, or 10:18 21 that we'd agree not to do the discovery, right -- I can 10:18 22 agree -- I think one of the cases we cite to says that, you can 10:18 23 agree to anything. They're fundamentally different. 10:19 24 And I think that was a Judge Easterbrook case, in 10:19 25 which he said, you know, it's a fundamental difference between 10:19

a compelled arbitration and an arbitration by the parties. The 1 10:19 2 parties can agree to anything. And then --10:19 3 THE COURT: Well, is -- if that's what we're talking 10:19 about -- and it really gets to kind of my question, is if --10:19 4 5 isn't your beef either with Congress to change the law, or if 10:19 the law itself is unconstitutional, shouldn't you be in the 6 10:19 7 same kind of lawsuit that the folks out in Texas are in? 10:19 8 I mean, why -- why would these -- if these parties --10:19 if your opponents are participating in the system that Congress 10:19 10 set up, and if Mr. Fackler's client is just doing the thing 10:19 11 that -- that the law says that that's what they're supposed to 10:19 12 do, why is your beef with them and not either Congress or suing 10:19 10:20 13 to have the law declared unconstitutional? 14 Because when I -- when I see your prayer for relief, 10:20 15 even though you talk about due process a lot, there's no prayer 10:20 16 for relief in this case that -- to have the law declared 10:20 17 unconstitutional. You're asking for pretty specific relief as 10:20 18 it relates to this case. 10:20 19 So what -- how do I analyze that? 10:20 20 MR. SCHRAMEK: So, Your Honor, I think we get back to 10:20 21 the point that under the NSA there's a provision that talks 10:20 22 about judicial review. And it says judicial review shall be 10:20 23 available, right, in the circumstances of the four standards 10:20 under the Federal Arbitration Act. That's what it says. 24 10:20 25 It doesn't incorporate any other provision of the 10:20

10:20 1 arbitration act. And it doesn't talk about what the scope of
10:20 2 judicial review is going to be. It merely says judicial review
10:20 3 shall be available in these circumstances.
10:20 4 So the question for this Court is: Well, if those
10:20 5 circumstances are alleged, what -- what does judicial review

circumstances are alleged, what -- what does judicial review look like? What does judicial review look like in a proceeding to where I've never seen their pleading and to which I had no opportunity to respond to their pleading, and yet, because of the allegations we make, we believe there's been a material misrepresentation of the QPA?

And in the case of Kaiser, we know there was a misrepresentation with Kaiser, because they submitted a different QPA for us than they submitted to the IDR entity.

So that on its face creates an issue of what was going on at Kaiser, how were they calculating it. Did they make the misrepresentation to us? Or did they make the misrepresentation --

THE COURT: I'm looking here -- the law says that a determination of a certified IDR entity under subparagraph (a) shall be binding upon the parties involved in the absence of a fraudulent claim or evidence of misrepresentation of fact, and then shall not be -- and shall not be subject to judicial review except in the cases described in paragraphs (1) through (4).

It's a little bit clunky, because you don't know what

(1) is supposed to be. It's a little clunky. But when you get 1 10:22 2 to (1) through (4), maybe you just -- maybe (1) is just another 10:22 3 way of saying either fraud or undue means, maybe. I don't 10:22 4 know. 10:22 5 But -- but -- so why isn't -- and then wouldn't 10:22 6 you -- wouldn't you then apply FAA law to that as to what that 10:22 7 means? In other words, if you -- if you're able to show --10:22 whether it be a complaint or a motion is not, I don't think, 8 10:22 super important to me at the moment. 10:22 10 But whatever it is, you've now -- you're now seeking 10:22 11 to review this arbitration award. And you're going to claim 10:22 12 that the award was procured by fraud or undue means; the fraud 10:22 10:23 13 or undue means being that the -- your opponent submitted 14 erroneous information to the arbitrator. 10:23 15 And so I guess I'm wondering -- and then all the --10:23 16 the FAA law that -- how you apply that would be applied. 10:23 Why 17 is that not -- why is that not what we should be doing? 10:23 18 MR. SCHRAMEK: So this comes to really the first 10:23 19 issue of law that we're asking this Court to rule upon, which 10:23 20 is that we don't disagree that one of the required standards 10:23 21 is, for example, undue means. 10:23 22 But what we do disagree with is opposing counsel's 10:23 23 citation to cases suggesting that undue means has to rise to 10:23 24 the level of bribery or, you know, an assault on the 10:23 25 arbitrator. There's some case law out there that would put 10:23

1 undue means at a very high level. 10:23 2 What we say is if you look at the section you just 10:23 3 read, Judge, the first part of that section starts that -- says 10:23 4 that if there is a misrepresentation of facts to the IDR 10:24 5 entity, that the award is not going to be binding because you 10:24 6 have properly secured it. 10:24 7 And so when we get to the next level that says 10:24 judicial review is not available except in those four cases, 8 10:24 what we're asking the Court to do is to interpret the NSA 10:24 10 statute to say, "Well, if you look at how it's structured, one 10:24 11 type of undue means under the statute is a misrepresentation of 10:24 12 fact to an IDR entity." 10:24 10:24 13 So to the extent the FAA case law is inconsistent 14 with that, it really doesn't matter. And that's what I mean by 10:24 15 we shouldn't blindly apply that case lase, because we now have 10:24 16 a statute that specifically provides an example of what an 10:24 17 undue mean would be. 10:24 18 So we're perfectly fine proceeding in this case with 10:24 19 having to prove that there was a material misrepresentation of 10:24 20 fact, and that if we prove that, that qualifies for judicial 10:24 21 review and the award is undone. 10:24 22 THE COURT: Well, what happens in a -- what 10:24 23 happens -- I mean, one reason I think that -- at least it 10:25 24 looked like that Congress set up this system. I mean, it's 10:25

kind of retail arbitration, right?

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They pay the -- they pay Mr. Fackler's client $350,
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            as opposed to the thousands and thousands of dollars that
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            arbitrations usually cost, and you get -- I don't know what the
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            other IDRs do, but you get a pretty cookie-cutter --
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            cookie-cutter award. And it's not really subject to review
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            very much, except in gross circumstances.
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                       Isn't that -- wasn't that Congress's effort to come
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            up with a way to resolve these disputes but not have to spend a
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            ton of money doing it? And -- and I'll add -- your client wins
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            a lot of these things, right? You participate. You win.
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                       I assume -- are you -- are you willing to have --
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            every time you win -- are you willing to end up in federal
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            court every time you win, when Blue Cross says, "Hey, wait a
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            minute. What about us?"
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                      So isn't -- isn't that what -- isn't that what
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            Congress was trying to avoid?
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                      MR. SCHRAMEK: So, Your Honor, we do believe that
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            Congress was looking for a -- an efficient, relatively cheap
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            way to try to resolve these disputes. But at the same time, we
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            think Congress necessitated a meaningful level of judicial
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            review if you met certain requirements. And that's the tie-in
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            to the FAA.
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                       In the cases we have, we have decisions -- and this
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            is where discovery is going to come in, helpful to the Court,
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            Your Honor, I believe, because you're looking at four decisions
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independently, right, just the four we've sued upon -- or the
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            three in this litigation.
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                       In discovery we're going to be able to show other
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            decisions that came before it, back when the illegal
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            presumption was in place. And what you're going to see is the
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            language being used by the IDR entities was that illegal
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            presumption.
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                      THE COURT: Isn't the whole -- isn't the whole
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            problem -- if I start -- if every time one of these things goes
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            wrong, in the opinion of either you or the insurance companies,
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            if we're going to get into federal court and have discovery and
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            look what we did and look what -- then the whole system is
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            going to collapse, isn't it? That's exactly what Congress
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            didn't want, right?
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                      MR. SCHRAMEK: So I don't think that that's going to
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            happen, Judge. This is not, you know, going to result in some
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            waterfall of litigation and everyone's going to be objected to.
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                       I think what you have here are specific situations to
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            where we have insurers that have asserted QPAs, that based on
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            our market experience, based on third-party independent
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            databases, are materially understated. We know the market.
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                       For example, let's talk about Capital Health.
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            Capital Health operates out of --
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                      THE COURT: Well, we will do that in 10 minutes.
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                      MR. SCHRAMEK: All right. Thank you, Judge.
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THE COURT: We're in recess.
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                      MR. SCHRAMEK:
                                      Thank you, Judge.
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                      COURT SECURITY OFFICER: All rise.
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                 (Recess from 10:28 a.m. to 10:45 a.m.; all parties
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            present.)
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                      COURT SECURITY OFFICER: All rise. This Honorable
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            Court is now in session.
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         8
                      Please be seated.
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                      THE COURT: All right. What about Capital Health?
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                      MR. SCHRAMEK: So, Your Honor, Capital Health is a
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            good example of why this case is not something that's going to
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            result in a waterfall and why we do have a cause and factual
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            allegations to support the relief requested.
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                      Capital Health, as you likely know, operates in seven
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            counties in Florida. It's very small. It's a Blue Cross
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            licensee. So we have two Blues in Florida, which is very
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            unusual. Usually there's one per state.
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                      And what that -- in that case we had a fixed-wing --
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            a fixed-wing transport over 200 miles from Tallahassee to
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                      And in that proceeding, if you don't have a QPA --
            Orlando.
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            Congress has outlined what you can do if you don't have a QPA.
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            But to have a QPA, you need at least three in-network contracts
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            to come up with a QPA.
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                      They said they had a QPA. They paid a very low
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            amount on the -- on that transport. And, hence, our question
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is: How could you have a QPA? We're out of network with you. We know the market. We know our competitors. Who are these network agreements you have that you can have a QPA that you're claiming that's the middle price? That's the sort of objective, good-faith allegation that should allow us to get into the courthouse door.

The other side of that coin is if we can't get into the courthouse door -- if you look yesterday, Envision Health filed for bankruptcy, citing the NSA and being low-balled on payments from insurance companies, saying, "We're having to file bankruptcy because we're getting paid less than our fixed costs." And they're all claiming they have this QPA.

Well, we have a specific example here. Capital Health for seven counties in Central Florida, where are all these contracts you have with these planes to transport patients across the country?

That's our business. We know our business. That's an example of why we believe we need discovery. And if, in fact, their QPA was not -- are they doing some deal where they're renting the network agreements from their other Blue Cross friends just so they can come up with a QPA?

That's the sort of improper tactics that we're trying to bring some sort of sunshine to in the Sunshine State. We want to see the facts. We want to see discovery. And we think that's the sort of --

1 THE COURT: Well, isn't there a process under the law 10:47 2 for you to petition the Department to -- if you feel like --10:47 3 that -- that QPAs aren't being adjudicated properly -- or found 10:47 4 properly, isn't -- doesn't the statute provide a vehicle to 10:47 5 have that reviewed by the government? 10:47 6 MR. SCHRAMEK: Your Honor, it doesn't. And that's 10:47 7 one of our fundamental disagreements in the briefing. 10:47 8 no process, procedure, or administrative right for us to do 10:47 anything. 10:48 10 All we can do -- in one of the guidance papers that 10:48 11 they sent out, they said, "If you think someone is 10:48 12 miscalculating the QPA, let us know. We may -- we may look 10:48 into it." 10:48 13 14 That's it. 10:48 15 I do insurance class-action defense on the other side 10:48 16 on property and casualty. I know what an administrative right 10:48 17 looks like, a complaint process, and a right to appeal, a right 10:48 10:48 18 to an administrative hearing through a state administrative office. 19 10:48 20 That's the sort of process that states have put into 10:48 21 place so that if you have a problem with an insurer, you 10:48 22 actually have a right, you can go and you have to exhaust 10:48 23 before you can come to this court. 10:48 24 There is nothing like that under the NSA. There is 10:48 25 nothing like that with the Departments. We have no power to 10:48

file a complaint, to secure a hearing, to compel a hearing. 1 Ιn 10:48 2 state insurance laws, a lot of times if the commissioner denies 10:48 3 you a hearing, within 30 days you have the right to demand a 10:48 If they deny it, you get to go straight to court. 10:48 5 There's nothing like that in the NSA. There's no procedure. 10:48 6 And they talk about, "Well, the Departments have the 10:48 7 right to audit us." 10:49 8 You know, they want to go outside the record and 10:49 9 point you to a bunch of, you know, references. By the way, the 10:49 10 reference to, "If you have a complaint, let us know. We may 10:49 look into it," that's outside the record. That's an 11 10:49 12 attachment. That's not in our complaint. 10:49 10:49 13 But if you want to go outside the record, look at the 14 same document that says, "We anticipate doing nine audits" --10:49 15 of the hundreds of insurance companies across the country and 10:49 16 thousands of health plans that exist, the Departments 10:49 17 anticipate doing nine audits next year. Nine. 10:49 18 I'll play those numbers if I'm on the defendants' 10:49 10:49 19 side. You know why? Because they get to unilaterally pick how 20 much to pay on each transport. They can pay a nickel, \$5, \$10. 10:49 21 They can do whatever they want. And we have to then go through 10:49 the IDR process. And if we miss one deadline --22 10:49 23 THE COURT: What's the history of 100 -- out of 100 10:49 24 of these claims, how many end up not being agreed upon at the 10:49 25 get-go? 10:49

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MR. SCHRAMEK: Well, Your Honor, I don't have the stats with me, but I can tell you we -- we do not agree in the beginning with many at all. It's -- the open negotiation process, honestly -- Envision Health in its bankruptcy filing said that the implementation of the No Surprises Act has been a disaster. It's been so in favorable -- in favor of insurance companies that they are filing bankruptcy over it, because there's a number of got-yous through the IDR process. And if you miss one deadline, you lose your claim.

In fact, there's a report that came out from the federal government in which they showed -- I think about half of the transports that got filed were knocked out for qualification. They didn't qualify. Most of those are likely because you missed a deadline, so you missed your deadline, because it's 30 days. And if you miss it, you don't get review.

So there's so many got-yous on the IDR process, they're happy to pay low-ball every claim and just hope only half of them make it through, because then they're saving a ton of money.

That's why we have so many lawyers in this courtroom. It's not because of one transport of \$15,000. It's because of the system that is protecting the insurers, that is allowing them to underpay and deny claims and never get to the courthouse door to see what they're really doing. That's what

this is all about, Your Honor. 1 10:51 2 So whether you call it -- you know, "We're going to 10:51 3 go into the FAA. It's not an actual arbitration" -- however 10:51 you want to look at it, what we're looking for is discovery and 10:51 5 our day in court on the facts and -- and then allowing to 10:51 actually proceed in this case. 6 10:51 7 Even under the FAA -- if you want to call this an FAA 10:51 proceeding, we're fine with that. Just give us -- allow us 8 10:51 discovery. Their Federal Arbitration Act cases -- and we've 10:51 10 cited them in our briefs, in which the courts allowed not only 10:51 11 discovery -- they say, "We're going to remand to the trial 10:51 12 court" -- these are appellate decisions -- "so that you can 10:51 10:51 13 call the arbitrator to be a witness. And we're going to look 14 into whether or not the arbitrator was actually interested or 10:51 not." 15 10:51 16 So your hands aren't tied if we call it a Federal 10:51 17 Arbitration Act case. You know, that's what we're here to do, 10:51 18 to get past the hurdle of the pleadings so we can get to the 10:51 19 10:51 discovery and get to the merits of these claims. 20 Does Capital Health have in-network agreements or 10:51 21 not? This is limited discovery. We should be able to get to 10:51 22 the bottom of this very quickly. 10:52 23 THE COURT: Is the decision as to what the QPA is, is 10:52 24 that -- does that solely reside with the insurer? 10:52 25 MR. SCHRAMEK: Absolutely, Judge. It solely resides 10:52

within them. I can give you e-mail upon e-mail, letter upon 1 10:52 2 letter in which we've asked for the details. We've asked --10:52 3 we've offered confidentiality agreements. We'll do it 10:52 4 attorney's-eyes-only. They're not giving it up. It's only in 10:52 5 their sole possession. And that's what Rule 9(b) has to do 10:52 6 about with the pleading requirement for a fraud claim. 10:52 7 You know we only can provide those allegations on 10:52 8 information and belief. What they're doing in their systems 10:52 and how they're calculating things and what they're counting 10:52 10 and not counting, that's solely within their possession. 10:52 11 The only other thing I'd add, Your Honor, is -- I did 10:52 12 want to make sure -- you asked about the cases. And it's 10:52 10:52 13 actually a case opposing counsel cited. It's the FIFRA, 14 Federal Insecticide and Fungicide Rodent Act [sic]. 10:52 15 And they point to that and say, "See, you can compel 10:52 16 arbitration and it's under the FAA. No problem. 10:52 17 But, again, I'm asking the Court to look at -- look 10:53 18 behind what the case law says, and, you know, quotes here and 10:53 19 there, and to say, "Well, what were they doing in that 10:53 situation?" 20 10:53 21 Well, under FIFRA, FIFRA applied the AAA rules, 10:53 22 American Arbitration Association rules, in the statute. 10:53 23 allowed discovery, opportunity to respond. There's a hearing. 10:53 24 I'll take the FIFRA procedures any day of the week. 10:53 25 That's why that case -- the court came out and said, "Oh, yeah, 10:53

no problem here. You know, there's -- this is a fair 1 10:53 2 procedure," et cetera. 10:53 3 There is no case that I've been able to locate in 10:53 which Congress has enacted a regime quite like this, right, 10:53 4 5 that would apply the FAA -- now, again, if we don't blindly 10:53 apply the FAA and look at the merits, Your Honor, that undue 6 10:53 7 means any material misrepresentation of fact. 10:53 8 THE COURT: So I guess the last question I'm going to 10:53 9 have of you right this minute, because I do need to give the 10:53 10 other side some time here -- the last question I'm going to 10:53 have for you is: How much of this is really a disagreement 11 10:53 12 with the way the law is structured, as opposed to a viable --10:54 10:54 13 you claim in your papers that this is not an action under the FAA, this is an action under the act itself, the NSA? 14 10:54 15 And how do I separate out what seems to be 10:54 16 dissatisfaction with the law itself, as opposed to a viable 10:54 17 cause of action in these specific cases? 10:54 18 MR. SCHRAMEK: And, Your Honor, that kind of gets 10:54 19 10:54 back to the point of the law says -- the NSA says judicial 20 review in these four circumstances. 10:54 21 As far as the amount, type, and extent of that 10:54 22 judicial review, that's an issue of first impression for this 10:54 Court. 23 10:54 24 And what we're asking this Court to do is say based 10:54 25 on the law structure, based on looking how this -- whether you 10:54

call it arbitration, dispute resolution, whatever -- based on 1 10:55 2 how it works, that judicial review has to be a little more 10:55 3 meaningful. Undue means case law doesn't -- you don't just 10:55 4 blindly apply it. The statute itself says a misrepresentation 10:55 5 means the award is no good. 10:55 6 So if you have evidence, a good-faith pleading 10:55 7 allegation of a material misrepresentation, that's going to 10:55 8 allow me, the Court, to give you some judicial review, to look 10:55 at what's going on, to peek behind the curtains, and to decide 10:55 10 on the merits of the case whether or not these awards are being 10:55 11 improperly secured. 10:55 12 So we do think, you know, meaningful judicial review 10:55 10:55 13 can fit within the confines of what is a process that -- sure, 14 you know, there's some issues we don't like about it. But 10:55 15 those are the issues that the Court can look at and go, All 10:55 16 In light of those facts, given the fact you don't get 10:55 17 to see their pleading, given the fact only they have the 10:55 18 information in their QPA, given the fact that you have this --10:55 19 10:55 THE COURT: When you say you don't get to see their 20 pleading, what does that mean? You never get to see it, or you 10:55 21 only see it after it's submitted? 10:55 22 MR. SCHRAMEK: Never. To this day I have not seen 10:55 23 any -- all I get to see is the decision. So I -- luckily --10:55 24 THE COURT: So wait a minute. So they submit 10:56 25 something and you submit something, but you -- you don't get to 10:56

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            see what that is?
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                      MR. SCHRAMEK: That's right. So the only reason
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            we're here --
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                      THE COURT: Is that the way -- I mean, is that the
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            way it's supposed to be?
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                      MR. SCHRAMEK: So the statute is silent on that
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                   The statute doesn't say we don't get to see the other
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            side's pleadings. The statute says, "We're going to leave it
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            to the Departments to implement a process for these disputes to
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            be resolved."
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                       During that process the Departments built this
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            portal, kind of like ECF. And, Your Honor, I'll be very frank.
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            Until it went live, we all wondered, "Are we going to be able
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            to see the other side's pleading when we log into this portal?"
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                       It's not being done. There's no regulation that says
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            we don't get to see it. There's no statute that says we don't
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            get to see it. The Departments have simply implemented in a
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            manner to where we never see it. So that's kind of --
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                      THE COURT: Have you asked them about it, or...
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                       I mean, have you asked them to be able to see them,
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            or not?
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                      MR. SCHRAMEK: I'm not sure, Your Honor.
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            handle the administrative kind of side with the discussions
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            with CMS of my clients.
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                      THE COURT: I mean, in baseball arbitration, like
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Major League Baseball, do they get to see them? Do you know?
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                      MR. SCHRAMEK: Your Honor, I'm not sure.
                                                                  I'm not an
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            expert on -- I don't have any baseball clients. I wish I did,
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            but...
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                      THE COURT: Yeah.
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                      MR. SCHRAMEK:
                                      But --
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                      THE COURT: So you don't -- so you're submitting your
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            bid and they're submitting their bid. Neither one of you gets
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            to see what those are or the reasons for it. And then you get
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            this two-page cookie-cutter decision?
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                      MR. SCHRAMEK: That's right.
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                      THE COURT: That's the way it works?
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                      MR. SCHRAMEK: That's right. Sometimes the decision
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            discloses the QPA. Sometimes it doesn't. In these examples
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            that's why we're here. It was disclosed, the QPA. And, for
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            example, like on the Kaiser case, we saw a QPA that was
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            different --
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                      THE COURT: Can you ask the IDR to see it?
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                      MR. SCHRAMEK: There's no process for that.
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                      THE COURT:
                                   Okav.
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                      MR. SCHRAMEK: And so in the Kaiser case, as I
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            mentioned, there's two QPAs at issue. And that's why we filed
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            against Kaiser. They want to say, "Oh, they're the same.
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            They're cookie-" -- "we have cookie-cutter complaints."
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                           If you actually look at the facts, Capital
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10:58	1	Health we have a different factual basis for being here than
10:58	2	we do for Kaiser.
10:58	3	THE COURT: Because they gave you one QPA and gave
10:58	4	them another?
10:58	5	MR. SCHRAMEK: That's right.
10:58	6	THE COURT: So do you know what the QPA is before the
10:58	7	process, because you already got it when the bill came out, or
10:58	8	not?
10:58	9	MR. SCHRAMEK: That's a whole 'nother you're
10:58	10	supposed to. You're supposed to. I'd say when this process
10:58	11	began, 90 percent of the times the insurers were not listing
10:58	12	the QPAs on their EOBs. It's better now, a year in. We see it
10:58	13	a lot more. But they do list it on their EOBs. They're
10:58	14	supposed to. And they're supposed to give all these statutory
10:58	15	disclaimers.
10:58	16	But what they don't do is tell you about how they
10:58	17	arrived at it or any of the details behind it. So we usually
10:58	18	get the QPA and then we go through the process.
10:58	19	But, again, many cases we don't even get the QPA.
10:58	20	Because, remember, they don't have to pay the QPA. That's kind
10:58	21	of one of the things with the No Surprises Act. You have to
10:58	22	calculate your median contract rate, but you get to pay
10:58	23	whatever you want.
10:58	24	So we get EOBs all the time where we see a payment
10:59	25	and it calls it the "allowable," whatever that means, is what

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they've allowed, what they've unilaterally decided to pay us,
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            without any disclosure of what their QPA is.
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                      THE COURT: I just went through a
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            four-and-a-half-week -- I went through it twice -- a
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            four-and-a-half-week healthcare fraud trial in this -- in this
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            courthouse.
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                      And something that I probably should have known, but
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            I didn't, was that the benefits are essentially adjudicated by
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            the computer. They're not -- no human being actually, like,
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            looks at it to decide whether to pay it or how much to pay it.
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            It's all done by the computer.
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                      And is that what happens here? Or are there actual
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            human beings? Or do you know -- are there actual human beings
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            that decide, "Okay. Here's the" -- "here's the QPA, but we're
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            only going to pay half of that," or whatever? Do you have any
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            way to know that?
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                      MR. SCHRAMEK: The only way I have to know that, Your
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            Honor, is judicial review. And that's why we're here.
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            certainly familiar with many large payers use computer systems
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            that adjudicate claims on all the insurance sides. And I've
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            been involved in cases to where we've done an internal
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            investigation, you know, as part of a market-conduct exam and
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            found errors in the software.
                                            Right?
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                       If that's happening, that's a misrepresentation of
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            the QPA on these awards. And the Department's already
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11:00	1	announced in one of their quarterly updates that they had found
11:00	2	payers, insurance companies, that were using ghost rates,
11:00	3	meaning they had zero dollar rates that they were feeding into
11:00	4	the system to come up with a QPA.
11:00	5	And, in fact, there's a declaration that was filed
11:00	6	with Judge Kernodle down in Texas that had a public expert that
11:00	7	looked at some Aetna claims, and they found that Aetna had air
11:00	8	ambulance rates with psychiatrists, nurses, chiropractors.
11:00	9	Now, how do you think a chiropractor who doesn't own
11:00	10	an air ambulance are they going to negotiate that rate? Of
11:01	11	course not. They don't care. Put whatever you want on it.
11:01	12	I'm just looking at my chiropractor code, right?
11:01	13	So that's the problem with this system, right? Do we
11:01	14	have real rates? Do we have ghost rates? Is there an error in
11:01	15	their system or are they defrauding the system? We have a
11:01	16	good-faith allegation to get behind the curtains and, through
11:01	17	discovery, to figure out what's really going on, Your Honor.
11:01	18	THE COURT: Thank you.
11:01	19	I don't have a particular preference as to who goes
11:01	20	next. I don't know if y'all talked about that among yourselves
11:01	21	or did you?
11:01	22	MR. KESHAVARZI: We have, Your Honor.
11:01	23	THE COURT: All right. You're it?
11:01	24	MR. KESHAVARZI: Yes, Your Honor. Thank you.
11:01	25	THE COURT: All right. And you're Kaiser, right?

11:01	1	MR. KESHAVARZI: Yes, Your Honor.
11:01	2	THE COURT: All right. Go ahead, sir.
11:01	3	MR. KESHAVARZI: Your Honor, Moe Keshavarzi for
11:01	4	Kaiser Foundation Health Plan. And I want to start first, Your
11:01	5	Honor, by thanking you for granting my pro hac vice application
11:01	6	and allowing me to appear today and speak to you.
11:01	7	THE COURT: Yes, sir.
11:01	8	MR. KESHAVARZI: So thank you for that.
11:01	9	Your Honor, if I may if I may just take 60 seconds
11:01	10	to just go back before the NSA. I think context matters.
11:01	11	THE COURT: Sure.
11:02	12	MR. KESHAVARZI: And I think the history matters
11:02	13	here.
11:02	14	Your Honor, in 1978 Congress passed the Airline
11:02	15	Deregulation Act. The purpose of the Airline Deregulation Act
11:02	16	was to promote competition in the airline industry in the
11:02	17	commercial airline industry and allow more airlines to enter
11:02	18	the market and airlines that existed to grow.
11:02	19	Air Florida was one of those entities that grew as a
11:02	20	result of the Airline Deregulation Act. And what the Airline
11:02	21	Deregulation Act, or the ADA, said was that states could pass
11:02	22	no law limiting what airlines could charge; couldn't tell
11:02	23	airlines what to do about anything.
11:02	24	One unintended consequence of the Airline
11:02	25	Deregulation Act was the air ambulance industry. Because as a
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result of the Airline Deregulation Act, air ambulance companies could charge whatever they wanted. And if they didn't get what they wanted from the health plan or the insurance company, they could balance-bill the patient and try to collect it from the patient.

The legislative history of the No Surprises Act is full of stories of patients whose lives were ruined as a result of balance billing, significant sums.

And because the air -- the air ambulance industry could -- the companies could charge whatever they wanted, there was no incentive or desire to contract. So you had air ambulance companies without a contract -- why would you contract if you can charge whatever you want? -- transporting a patient, sending a bill for 100,000, 200,000. There are many examples higher than that.

And if the insurance company said, "I'm going to pay you 50,000 or 40,000," they would say, "I want all of it or I'm going to go after your patient."

So it's that -- if I had a chart for you that showed 1 11:04 2 air ambulance prices going up from 1978 to 2021 the NSA passed, 11:04 3 it would be like this. I mean, it went straight up. And it 11:04 was a big problem. And this is what led in part to the NSA. 11:04 5 And so what did the NSA do? If you look at the 11:04 history of the law, Your Honor, and the text of the statute, 6 11:04 7 there are really twin goals of the statute, twin aims of the 11:04 8 statute. 11:04

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The first was no balance billing. We're going to keep patients out of the middle of this. No more balance billing. Goal number one.

Goal number two -- and this is what Your Honor was alluding to, was having a dispute resolution mechanism that was efficient, quick, and created a system that forced air ambulance companies and health plans and insurance companies to come together and contract, because the process would -- it would be better to contract and more efficient to contract and go through dispute resolution mechanisms.

The whole process was designed to -- to have a cheap, inexpensive, quick, and, as Your Honor said, a retail-style arbitration process.

For example, from the time that the health plan gets the bill, they have 30 days to pay it. There's a 30-day negotiation period. And then 30 days for them to -- for the air ambulance company to file their IDR request.

11:05	1	The IDR entity has to render a decision within 30
11:05	2	days. The whole process is supposed to take four months.
11:05	3	There's a prohibition against batching. You can't combine a
11:05	4	bunch of claims.
11:05	5	After a decision has been rendered, there's a
11:05	6	cooling-off period, and you can't go back to the same entity
11:05	7	for a number of months.
11:05	8	So the whole process is designed to be cheap,
11:05	9	inexpensive, and to force the parties to contract and
11:05	10	incentivize the parties to contract.
11:05	11	That's what the NSA is about. And I should say that
11:05	12	during the while the law was being considered, there was
11:05	13	vehement opposition by the air ambulance industry to the law.
11:05	14	And the moment it was passed there were lawsuits filed
11:05	15	challenging it.
11:05	16	So there has always been a concerted effort to
11:06	17	undermine the law before it was passed and after it was passed.
11:06	18	And I respectfully submit that this lawsuit and those like it
11:06	19	that are filed in Texas are part of that concerted effort to
11:06	20	undermine the law.
11:06	21	And, really, Your Honor, the
11:06	22	THE COURT: Who are the plaintiffs out in Texas?
11:06	23	MR. KESHAVARZI: They're GMR subsidiaries. GMR is a
11:06	24	parent company of REACH Air. And they're
11:06	25	THE COURT: So it's the airline industry that's the

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plaintiffs?
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         2
                       MR. KESHAVARZI: It's airline -- air ambulance
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         3
            companies, Your Honor. Well, I'm not sure which Texas case --
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         4
                      THE COURT: You're talking about the one that
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         5
            Judge Kernodle keeps having to -- to find that the regulations
11:06
            aren't right.
         6
11:06
         7
                       MR. KESHAVARZI: Oh, okay. That one I -- I'm not
11:06
         8
            sure whether it's an industry group or air ambulance companies,
11:06
            but I thought you were talking about the other cases that are
11:06
         9
        10
            pending in Texas.
11:06
                       THE COURT: Because there's other cases a little
        11
11:06
        12
            similar to this one, too.
11:06
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        13
                      MR. KESHAVARZI: There are. There are.
                                                                 There are.
        14
            Yes, Your Honor.
11:06
        15
                      THE COURT: And who is that in front of? And has he
11:06
        16
            or she done anything yet?
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       17
                       MR. KESHAVARZI: Yes, Your Honor. Let me just -- I
11:06
       18
            don't have the judge's name.
11:06
        19
11:06
                      MR. SCHRAMEK: Judge Alfred Bennett.
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                       THE COURT: What court is it in?
11:07
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                      MR. SCHRAMEK:
                                      Southern District of Texas, Houston.
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       22
                      THE COURT: Houston. Okay. And what's the status of
11:07
            the case?
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       24
                      MR. KESHAVARZI: There's some matters under
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       25
            submission. I know there hasn't been a rule on the Kaiser
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            matter there. There has been some orders that have been
11:07
         2
            issued.
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         3
                       THE COURT:
                                   Okay.
11:07
         4
                       MR. KESHAVARZI: So, Your Honor, that NSA background,
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         5
            that's the background against which we stand here today.
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         6
                                   Well, if I were to just -- I hear you.
                       THE COURT:
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         7
            And what -- if I were to say to you that the -- the problem
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         8
            that Congress was trying to address was here, and that Congress
11:07
            tried to address the issue to bring it back to -- to a median,
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        10
            and that the way it's being implemented and applied by the
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        11
            insurance companies has brought it back over this way, so now
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        12
            instead of it being all -- all in favor of the air transport
11:08
11:08
        13
            companies, now it's just all in favor of the insurance
        14
            companies -- if I were to say that to you, and the way -- that
11:08
        15
            the way that the insurance companies are handling it, the way
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        16
            the process is set up, it's -- that's what's happening, what
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        17
            would you say to me?
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        18
                       MR. KESHAVARZI: I wholeheartedly disagree, Your
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        19
                   When we were here in January, counsel was telling you
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        20
            how they win most of these IDRs.
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        21
                       So this notion that, you know, they're about to go
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        22
            out of business because of these IDRs is just not true, Your
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        23
            Honor. And they told you themselves that they're winning them.
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        24
                       CMS -- there are two bases for audit by CMS.
                                                                       There's
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        25
            a mandatory audit that CMS must do. It's built in the law.
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Every year CMS must audit the QPA calculation of 25 insurance company or health plans. That's a mandatory audit. There's also a permissive audit that's unlimited in number.

So upon a complaint by an air ambulance company, CMS can audit the health plan. And as somebody who represents health plans in this area, Your Honor, I can tell you that GMR and its subsidiaries are prolific filers of complaints with CMS. And CMS is asking, indeed, questions of health plans about their QPA calculations.

This notion that these health plans are committing fraud, Your Honor, fraud -- they have a license from CMS to sell coverage and they're committing fraud when CMS can audit them -- I respectfully submit, Your Honor, that that's just not the case. There's no evidence of it presented to you. And if there is anything going on, CMS is well-equipped and positioned to address the issue.

And if there are shortcomings in the law, well, that's a basis for them to file a constitutional challenge to the law, not to try to modify the existing arbitration process.

I want to talk for a moment, Your Honor, about the case law that they cited, this idea that, "Well, Congress created a right and, therefore, there must be a remedy for that right, that there must be" -- "there must be some sort of judicial proceeding that allows for discovery, because they cannot have created this right without creating a judicial

remedy in discovery." 1 11:10 2 Your Honor, that is exactly what happened in the 11:10 3 In re Motors Liquidation case, where -- this is a case that we 11:10 This is in Kaiser's reply brief, Your Honor, at page 3. 11:10 5 I know the other plans cited it as well. 11:10 6 And what -- and in that case Congress created a 11:10 7 remedy and a mandatory arbitration process, but did not allow 11:10 for any judicial review. And there was a challenge to that 8 11:10 law. 11:10 10 They said, as REACH Air argues, it cannot be that 11:10 11 Congress created a right without a remedy without judicial 11:10 12 And what the Court said is that where Congress creates 11:10 11:10 13 a new statutory right, Congress has the authority to decide the 14 method for the protection of that right. 11:10 15 And Congress was free to mandate arbitration of the 11:10 16 right and completely prescribed judicial review, which is what 11:10 17 happened in that case. 11:11 18 THE COURT: It did kind of raise my antenna a little 11:11 19 bit when I found out that -- I mean, I understand retail 11:11 20 arbitration, but it is -- it is -- it seems a little odd that 11:11 21 you file these things with an arbitrator who, from all I can 11:11 22 tell, is an unnamed person -- you know, it would be interesting 11:11 23 to know who is actually sitting around doing these things, 11:11 24 but -- that neither side gets to see the other side's stuff --11:11 25 that seems awful odd, doesn't it? 11:11

11:11	1	MR. KESHAVARZI: Your Honor, the the statute
11:11	2	itself doesn't talk about the specific process. CMS was
11:11	3	empowered to promulgate regulations that talk about that
11:11	4	process and who gets to see what and how that works. Those are
11:12	5	the regulations that are being challenged. Again, if
11:12	6	THE COURT: When you say regulations are being
11:12	7	challenged, are they being challenged in this suit or are they
11:12	8	being challenged somewhere else?
11:12	9	MR. KESHAVARZI: This is the Texas litigation that I
11:12	10	was talking about. So there is if they're unhappy with the
11:12	11	way the IDR process is set up, if there's a due process
11:12	12	challenge to that, well, you know, they can take that up in an
11:12	13	appropriate court with an appropriate claim.
11:12	14	But the whole and I go back to what the whole
11:12	15	purpose of the law was, Your Honor, which is the purpose of
11:12	16	the law is to have this efficient, quick, and to process
11:12	17	where parties are incentivized to come together and negotiate.
11:12	18	And Congress had the right to do that, Your Honor. And not
11:12	19	only is that
11:12	20	THE COURT: And how often is that negotiation
11:12	21	working?
11:12	22	MR. KESHAVARZI: Well, Your Honor, here's the
11:12	23	problem. As a result of the history of the NSA the pre-NSA
11:12	24	world that I told you, and as a result of the private equity
11:12	25	companies getting into the airline air ambulance industry,

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there are -- most of the air ambulance companies in the United
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         2
            States are owned by three companies, GMR, PHI, and Air Methods,
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         3
            right?
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         4
                       So that has created challenges in terms of
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         5
            negotiations. You know, I can tell you anecdotally, because
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         6
            I'm involved with some of those negotiations, that there are
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         7
            negotiations happening with some of those entities and some of
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         8
            their subsidiaries in certain jurisdictions.
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         9
                       Has the process been perfect? No. But this kind of
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            pain that they complain about -- and I can sit here and tell
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        10
            you about all the things I want to know about, their profit
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        12
            structure and cost structure and how much money they're making,
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11:13
        13
            and how much their executives are getting paid that I'd want to
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            know in discovery that I don't know when I submit my IDR --
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        15
            those pains are supposed to be -- they're not bugs. They're
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        16
            features of the system. They're supposed to be --
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        17
                       THE COURT: They're supposed to incentivize you to
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        18
            work it out so that you don't -- you don't have --
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        19
                       MR. KESHAVARZI:
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                                        Absolutely.
        20
                       THE COURT: The arbitration is designed to be a --
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        21
                       MR. KESHAVARZI:
                                        Discouraged.
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        22
                       THE COURT: -- a poor substitute, essentially.
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        23
            the -- it's the last resort of those who could not agree
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        24
            reasonably?
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                       MR. KESHAVARZI: It's punishment if you can't agree
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Absolutely. And, Your Honor, I'd also want to cite on
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            to it.
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            this point of whether Congress can limit the right of review --
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         3
            that's the Thomas versus Union Carbide case.
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                       That's a Supreme Court case, Your Honor, where the
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            court -- where the Supreme Court said Congress "may create a
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            seemingly 'private' right that is so closely integrated into a
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         7
            public regulatory scheme as to be a matter appropriate for
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         8
            agency resolution with limited involvement by the Article III
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            judiciary."
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        10
                       That's the Supreme Court talking about the limited
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            judiciary review under the pesticide law that they were citing
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        12
            to.
                 So --
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                       THE COURT: Well, let me ask you this. There is some
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            judicial review, right, that -- it says that it's limited to
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        15
            the arbitration act. I have two questions.
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                       One is: So how do you -- and I'm assuming you're
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            speaking for everyone, but if not, somebody will tell me.
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                       How do you read this section that -- and I -- it's
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            too long to quote which subsection it is. But the -- the
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        20
            section that says, "The determination of a certified IDR entity
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            under subparagraph (a)" -- and then there's this number (1).
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11:15
            And then there's number (2).
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        23
                       And number (2) says, "Shall not be subject to
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        24
            judicial review except in a case described under the (1)
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        25
            through (4) of the FAA."
11:15
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So what -- how do you -- what does number (1) mean in 1 11:15 2 terms of judicial review? 11:15 3 And, number two, if, for example, a insurance company 11:15 has a flawed process for coming up with its -- with its QPA --11:15 4 5 is that the right term? -- they -- is this designed to get at 11:15 that, or not? 6 11:15 7 MR. KESHAVARZI: A couple of responses to that, Your 11:16 8 Number one, there's a brief that the United States 11:16 filed for you over the weekend. And there is great discussion 11:16 10 in that brief about what this section means. 11:16 11 And one of the things that the United States talks 11:16 12 about in their brief -- and this is something that the plans 11:16 13 that are before you today have also talked about -- is that 11:16 14 this section shall not be subject to this judicial review 11:16 15 except as paragraphs (1) through (4) -- is a divestiture of 11:16 16 jurisdiction except in a narrow circumstance, right? 11:16 17 What it's saying is that -- it's not like there's a 11:16 18 broad right or ability or private right of action. There's 11:16 19 this narrow basis for review. And it's limited as set forth in 11:16 20 the Federal Arbitration Act. 11:16 21 So that's one answer to Your Honor. And I'm going to 11:16 22 talk about one thing for a moment before I go back to the -- to 11:16 23 the next question you had, Your Honor, because I think this is 11:16 24 responsive to your question. 11:16 25 And I think it's -- what's really important here is 11:16

that when it says "subject to judicial review under section 1 1 11:16 2 through 4," putting aside what "judicial review" means, it 11:16 3 certainly means through a motion and not a complaint, a motion 11:16 and not a complaint. 11:17 5 That matters -- as the O.R. Securities case from the 11:17 Eleventh Circuit has told us, it matters because how the 6 11:17 7 parties appear in court -- it matters in terms of burden, in 11:17 8 matters in terms of what discovery you get, it matters in terms 11:17 of what happens, and who must file what. 11:17 10 So they were required, Your Honor, to file a motion. 11:17 11 And how do we know that? Because the FAA in section 6 says 11:17 12 that this judicial review that has been incorporated is to be 11:17 13 done through a motion, not a complaint. 11:17 14 THE COURT: Well, I'm not convinced, though, that 11:17 15 Congress -- by just citing this provision here, that Congress 11:17 16 meant to incorporate the entire FAA into this -- into this 11:17 17 I mean, it's not altogether clear, but I -- why do process. 11:17 18 you think it does? 11:17 19 11:17 MR. KESHAVARZI: Several answers, Your Honor. And 20 I'm going to read for you from the *Cheminova* case, which 11:17 21 said -- this involved FIFRA, the insecticide case that we 11:18 were -- the pesticide case. And in that case the statute 22 11:18 23 doesn't even mention -- doesn't even mention the FAA. 11:18 24 And what the court in that case -- it's still 11:18 25 borrowed, because it talked about arbitration. With respect to 11:18

11:18	1	judicial review, the court borrowed and used the FAA
11:18	2	mechanisms.
11:18	3	And what the court said is, "This Court must assume
11:18	4	that absent indication to the contrary, Congress intended for
11:18	5	FIFRA arbitrations to fit within the existing arbitration law."
11:18	6	That's what the court said in the Cheminova case that
11:18	7	we cited.
11:18	8	In O.R. Securities it involved an NASD arbitration.
11:18	9	NASD says nothing about the FAA. And the Eleventh Circuit said
11:18	10	that that complaint should be dismissed, because they had filed
11:18	11	a complaint challenging an NASC arbitration rather than the
11:19	12	motion.
11:19	13	And what the Eleventh Circuit Court of Appeals said,
11:19	14	Your Honor, is that, "No, no, no, the FAA governs," even though
11:19	15	NASC doesn't talk about the FAA. "And under the FAA you were
11:19	16	required to file a motion."
11:19	17	THE COURT: If you could just slow down just a little
11:19	18	bit for me, sir.
11:19	19	MR. KESHAVARZI: Sure.
11:19	20	THE COURT: Go ahead.
11:19	21	MR. KESHAVARZI: That O.R. Securities point is
11:19	22	important. I want to make sure so the Eleventh Circuit in
11:19	23	O.R. Securities I'm sorry I'm going fast. I'm three hours
11:19	24	behind so I had to drink a lot of coffee this morning.
11:19	25	THE COURT: Well, I can probably listen to you in

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that speed, but it's a little hard for Ms. Bishop to get you
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            down in that speed.
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                       So go ahead.
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                       MR. KESHAVARZI: I've been yelled at by a lot of
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         5
            court reporters.
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         6
                       What the Eleventh Circuit said in the O.R. Securities
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         7
            case is that -- that case involved an NASC arbitration.
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         8
            NASC does not talk about the Federal Arbitration Act; doesn't
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            mention it; doesn't even incorporate it; doesn't say anything
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            about it.
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        11
                       And in that case, an NASC arbitration was challenged
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        12
            through a complaint, as plaintiffs are doing here.
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        13
            Eleventh Circuit said, "No, the FAA says you bring a motion,
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            not a complaint."
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                       But here's another point, Your Honor, that I think --
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            if you believe that all Congress did was incorporate section
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            10(a), which is what they're saying, then there is another
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            reason for you to dismiss this complaint.
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11:20
                       If you look at the complaint -- it's paragraph 39 in
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            the Kaiser complaint. In some of the other complaints it's
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            paragraph 38 -- what is a remedy they ask of Your Honor? The
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            remedy they ask of you is to order a rehearing.
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                       There's nothing in section 10(a), which is, according
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            to them, the only section that incorporated into the NSA --
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        25
            there's nothing in 10(a) that allows for a rehearing. All it
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says is that in the following cases the court may vacate the
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                    It doesn't say there can be a rehearing.
                                                                The rehearing
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            authority comes from 10(b). Not 10(a).
                                                       10(b).
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                      And their view is Congress only said 10(a); only
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        5
            10(a) is incorporated.
                                     0kay?
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        6
                       Same with venue. Your Honor, if Congress only
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        7
            incorporated 10(a), we're in the wrong venue. Because venue
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            comes from 10(c), not from 10(a).
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        9
                      So it cannot be that Congress only incorporated 10(a)
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        10
            when it invoked the FAA. The Court must conclude, I
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        11
            respectfully submit, that, as in the Cheminova court, that
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        12
            Congress was not writing on a blank slate when it talked about
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        13
            arbitrations, that Congress was intending for this process to
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            operate within the existing law.
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        15
                      Let me give you another example, Your Honor. If the
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            FAA was not incorporated except for section 10(a), what
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        17
            prohibits them, or us, from coming to you -- there's a
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        18
            provision in section 12 of the Federal Arbitration Act that
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        19
11:21
            says a judicial review must be done within 90 days, right?
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            According to them, that's not incorporated, because that's --
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       21
            only 10(a) is incorporated.
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       22
                       If that's right, Your Honor, and all Congress did was
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       23
            incorporate 10(a), what prevents them, or us, from coming to
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       24
            you ten years from now and saying, "Judge, ten years ago there
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       25
            was some arbitrations that I'm really unhappy about and I want
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to appeal them"?
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                       What limits the time within which a challenge can be
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            brought?
                      0kay?
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         4
                      And -- and the Cheminova case is really interesting,
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         5
            Your Honor. In that case -- again, under FIFRA arbitrations,
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            FIFRA does not mention the Federal Arbitration Act at all. And
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         7
            the aggrieved party in that case, in Cheminova, filed their
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         8
            judicial review motion outside of 90 days.
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         9
                       And what the court said there -- said, "Look, the law
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            doesn't talk about the FAA. We don't think Congress wrote
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        11
            against -- on a blank slate. It operates within the FAA. FAA
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        12
            requires 90 days. Therefore, you should have brought it within
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        13
            90 days."
        14
                       So we respectfully submit, Your Honor, that Congress
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        15
            did not and could not have only incorporated section 10(a).
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        16
            That --
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        17
                       THE COURT: All right. I'll -- I'll let you talk --
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        18
            I mean, I'll let you assume that for purposes of my next
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        19
            question.
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                       MR. KESHAVARZI: Okav.
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        21
                       THE COURT: What does number (1) mean? It has to
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        22
            mean something. What does it mean? Does it provide an
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        23
            additional grounds for review? Does it just -- what does it
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        24
            provide?
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                       And, number two, even if -- even if we have the
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accoutrements of the FAA, in terms of procedure, would a --
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            let's just say -- assuming arguendo, would a fraudulent
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         3
            calculation of the QPA -- would that subject the award -- if
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            that could be shown, would that subject the award to being
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         5
            vacated?
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         6
                       MR. KESHAVARZI: Your Honor, when you say what number
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         7
            (1) means, are you -- are you saying number (1) as in the
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         8
            number (1) under the statute, or are you saying what does this
11:23
            (a) through (4) mean?
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        10
                       THE COURT:
                                   No.
                                        What I mean is: What does it mean
11:24
            when it says shall be binding upon the parties, in the absence
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        12
            of a fraudulent claim or evidence of misrepresentation of facts
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        13
            presented to the IDR entity?
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        14
                       What -- that says what it says.
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        15
                       MR. KESHAVARZI: Yes.
                                              I understand the question.
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        16
                       THE COURT: But what do you do with?
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                       MR. KESHAVARZI: I understand your question.
                                                                     Ι
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        18
            think --
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        19
                       THE COURT: So, for example, if -- the way I would
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        20
            read that is if an insurance company submits a fraudulent QPA
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        21
            to the IDR entity, then this -- this seems like it says that's
11:24
                        Does it provide -- can somebody come into a federal
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        23
            court and assert that, or not?
11:24
                       MR. KESHAVARZI: Your Honor, what I believe the
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11:24
        25
            statute does -- what we submit the statute does is that they
11:24
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incorporate the body of law under the FAA. And so what the 1 11:24 2 body of law talks about is that -- the number one purpose of 11:24 3 arbitration is finality. You know, there are these protections 11:24 4 built in. 11:24 5 And so if there is evidence of fraud, but -- but not 11:25 something that can be construed as potentially a mistake that 6 11:25 7 they're construing as fraud -- true evidence of fraud, some --11:25 8 and if you look at the case law under -- under the FAA, these 11:25 petitions, motions challenging an award by an arbitrator based

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THE COURT: Well, I -- I agree with you. familiar enough -- I mean, I -- we have a lot of arbitration I'm familiar that it's darn near impossible to get an cases. arbitration award vacated under the FAA. It's really, really hard.

on a fraud or undue influence, are truly extreme cases.

are not -- you know, I can stand here and --

And what I'm asking you is: Does this addition of (a)(1) -- does that add a potential ground that would be of the more typical fraud claim, like -- like a fraudulent QPA? Does that add anything to what judicial review is allowed?

MR. KESHAVARZI: Your Honor, we submit that -- that the way the statute operates is that it is not -- (2) gives -there's nothing about fraudulent claim or evidence of misrepresentation that's different than -- than (2), because what it -- it says it's binding, and then it shall not be

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subject to judicial review.
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         2
                      So the only way you can even walk through the doors
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         3
            of the courthouse is under (2). So it doesn't say that (1) --
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            admittedly, it's not -- as Your Honor noted earlier, this is
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         5
            not a model of draftsmanship. But one has to look at:
                                                                      What is
11:26
            the basis for judicial review?
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         7
                      And what it says is "shall not be subject to judicial
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         8
            review unless," except. And I think that's clear.
                                                                  So it --
11:27
            and I think that gives --
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        10
                      THE COURT: All right. Well, let me ask you this
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        11
            way. Assume arguendo that a hypothetical insurance company --
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        12
            certainly not your client, I'm sure, but -- is -- is creating
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        13
            fraudulent QPAs so that they can get them submitted to the IDR
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            entity, and that will influence the awards in their favor, and
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       15
            that they either made them up or they borrowed from somebody
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        16
            they shouldn't have, or they just -- just said, "All right.
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        17
            Here's the real QPA, but we're going to cut it 50 percent. And
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       18
            we're going to tell them that's what the QPA is" -- if any of
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            that was happening and it was intentional, and that got
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            submitted to an IDR entity, and the IDR based the decision on
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       21
            fraudulent information, is any of that conduct actionable in
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        22
            a -- in a court? Can that be reviewed by a court, or not?
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        23
                      MR. KESHAVARZI: If it was filed as a motion, and if
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       24
            there was evidence of fraud or undue means such that it meets
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       25
            the burden set forth under the Federal Arbitration Act, that's
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what the statute says. But it would have to be evidence with a 1 11:28 2 motion sufficient to meet the standards under the Federal 11:28 3 Arbitration Act. 11:28 4 And this is really important, Your Honor. There has 11:28 5 been a lot of confusion -- the -- the CMS has recognized this. 11:28 6 And there's been a lot of press on this about the calculation 11:28 7 of the QPA. 11:28 8 So when they stand here and they say "fraud," because 11:28 they used this contract and not that contract, I can tell you 11:28 10 that -- that this -- how you calculate the QPA -- there was 11:28 11 a -- the statute is almost in a foreign language, Your Honor. 11:28 12 It is not clear how health plans are supposed to 11:28 11:28 13 calculate the QPA. So health plans go to CMS, ask for 14 guidance, and CMS comes with some guidance. They issue 11:28 15 regulations. The regulations get challenged. Additional 11:29 16 regulations get submitted. 11:29

So, you know, just because somebody's reported a QPA with which they disagree, that doesn't mean it's fraud. Right?

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THE COURT: Well, but how -- how are you going to know that? In other words, you -- I mean, that could be a conclusion you reach at the end of it, but it -- you're saying what, that they would have to file a proper motion -- they would have to file essentially a motion to vacate under the FAA in order to get that in front of a court, and that motion itself would have to have enough in it to -- to require the

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court to proceed?
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         2
                       MR. KESHAVARZI: Right. Your Honor, if -- if -- how
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         3
            does a party get that evidence in a private arbitration?
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            mean, it's not -- evidence of fraud is not -- is not -- someone
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         5
            is always going to be able to argue to you, "Well, it's
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            difficult for me to get evidence of fraud. Why don't you lower
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         7
            the burden for me to get into court?"
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         8
                       But the FAA makes it clear, and the O.R. Securities
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         9
            case make it clear, that, you know, under the FAA it has to be
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        10
            a motion and it has to be with evidence.
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        11
                       I'll give you an example of what could be fraud.
                                                                           0ne
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        12
            way I could verify fraud is -- you know, Kaiser has records of
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        13
            how its patients -- how far its patients were transported.
                                                                           Ιf
        14
            we get a bill from the air ambulance company and, you know, we
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        15
            look at the bills and we see that they're billing for
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        16
            additional mileage, for example, or they're billing for
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        17
            returning the airplane empty back to the airport, you know,
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        18
            maybe that's evidence of fraud.
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        19
                       So it -- the evidence of fraud is not -- QPA is not
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        20
            necessarily what Congress had in mind. There's no evidence
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        21
            that's been submitted to you that what Congress was talking
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        22
            about with this exception -- narrow exception for judicial
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        23
            review was a calculation of the QPA.
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        24
                       Again, they can go to CMS and say, "Please review the
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        25
            health plan's QPA."
11:30
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44.00	4	And the beelth pleate peleticable with CMC is
11:30	1	And the health plan's relationship with CMS is
11:31	2	sacrosanct. It gives them the reason
11:31	3	THE COURT: So why isn't why isn't this problem
11:31	4	solved this is maybe beyond the case, but I'm going to ask
11:31	5	it anyway.
11:31	6	Why isn't this problem solved by having the air
11:31	7	transport companies in network?
11:31	8	MR. KESHAVARZI: Well, Your Honor, I think the
11:31	9	problem is solved by having the air ambulance companies in
11:31	10	network. But being in network means having a contract, right?
11:31	11	And I'll tell you you know, this is outside of
11:31	12	THE COURT: That's all right. I asked. You can go
11:31	13	ahead.
11:31	14	MR. KESHAVARZI: But I but I think there is
11:31	15	what happened was you know, this was kind of a tectonic
11:31	16	January 1, 2022, was a tectonic shift in the relationship
11:31	17	between plans and air ambulance companies.
11:31	18	Respectively and I don't mean this pejoratively,
11:31	19	but air ambulance companies are holding on to those glory days
11:32	20	of pre-NSA, where they could charge whatever they want.
11:32	21	And health plans want to see the what I would call
11:32	22	salutary effect of the NSA. So prices are lowered. And I
11:32	23	think there has to be a little bit of this tug and tug of
11:32	24	war through the arbitration process we win some/you lose
11:32	25	some until the parties come together.

I can -- again, outside of the record, I can see that 1 11:32 2 process is working itself out. I mean, this -- the -- we're 11:32 3 still, I think, looking -- looking into the future when we look 11:32 back -- these are the early days of the NSA still. And I think 11:32 4 5 the problem -- it's going to work itself out. And I think 11:32 this -- again, I'm going to repeat myself. But this mess, I 6 11:32 7 suspect, is a feature, not a bug. This is what -- they were 11:32 8 hoping that this kind of chaos would bring the parties 11:32 together. 11:32 10 THE COURT: Because I read some -- I think the 11:32 11 government, in their brief, maybe -- somebody said they've --11:32 12 the number of adjudications has just -- has been way, way, way 11:32 11:33 13 more than anybody ever could have possibly imagined, right? 14 MR. KESHAVARZI: Well, yeah. So -- so this is the --11:33 15 THE COURT: I mean, it's amazing that Mr. Fackler's 11:33 16 client -- I mean, I don't know how many of these things they 11:33 17 But based on the adjudications, it probably has not 11:33 18 taken them a whole lot of time per -- per claim, that's for 11:33 19 11:33 sure. But -- so you're saying right now -- so what it sounds 20 to me, like, the whole system is under stress. Is that 11:33 21 accurate? 11:33 22 MR. KESHAVARZI: I would say that's an 11:33 23 understatement, Your Honor. And let me -- and this goes back 11:33 24 to -- counsel used the word "waterfall." I'm going to call it 11:33 25 flood gates. 11:33

11:33	1	According to CMS, in the third quarter of 2022 alone,
11:33	2	in the third quarter alone, there were approximately, if I'm
11:33	3	not mistaken, 70,000 IDR submissions. Okay?
11:33	4	GMR, the parent company of REACH, is responsible for
11:34	5	just under half of those. Okay?
11:34	6	So, Your Honor, I can stand here and if the
11:34	7	standard for review judicial review is what REACH claims it
11:34	8	is, I can file a complaint saying, you know, the information
11:34	9	they provided to the air ambulance company to the IDR
11:34	10	company could not possibly could not possibly have been
11:34	11	proper, and I want to go to court and do discovery to see what
11:34	12	they're telling the air ambulance company.
11:34	13	I mean, if Your Honor says that the threshold for
11:34	14	judicial review is as low as they want it to be, Your Honor
11:34	15	this is not a parade of horribles. They're going to do it,
11:34	16	and and health plans will do it, because you can go to court
11:34	17	and do discovery. And I would love to do discovery on the air
11:34	18	ambulance company side, as I said earlier.
11:34	19	And so the the the federal courthouse is going
11:34	20	to be inundated with complaint after complaint, challenging,
11:34	21	trying to vacate arbitration awards by air ambulance companies
11:34	22	and by health plans. That's not what Congress meant.
11:34	23	And this is really if you read the legislative
11:35	24	history and the text of the NSA, Your Honor, one fact is
11:35	25	inescapable. One cannot walk away from it believing this.

1 And I think what Congress intended to do was create 11:35 2 an efficient, quick, inexpensive process. The notion that 11:35 3 somehow silently, without saying so, Congress allowed for 11:35 4 complaints to be filed, created a private right of action to 11:35 5 allow for complaints to be filed in federal court with the full 11:35 6 rights of discovery is completely contrary to that, completely 11:35 7 contrary to this process of limited arbitrations. 11:35 In their view those arbitrations are an 8 11:35 9 administrative remedy that must be exhausted before you get to 11:35 10 court, a weigh station that you just go through before you come 11:35 11 into court. 11:35 12 And if that position is adopted, Your Honor, that's 11:35 13 precisely what's going to happen. Because writing a complaint 11:35 14 that gets you to court and gets you past 12(b)(6), similar to 11:35 15 those allegations that they have, is not difficult. And, like 11:36 16 I said, I can put a complaint together that says that. 11:36 17 THE COURT: All right. I'm going to -- I don't know 11:36 18 what your allocation is here, but we're not -- we don't have 11:36 19 unlimited time. So if y'all --11:36 20 MR. KESHAVARZI: I understand. 11:36 21 THE COURT: If y'all -- if other people have things 11:36 22 to say, we probably need to let them do that. If you have a --11:36 23 a great last point you want to make, go ahead. 11:36 24 MR. KESHAVARZI: All my great points are out. 11:36 25 THE COURT: All right. Thank you. 11:36

11:36	1	MR. KESHAVARZI: Your Honor, thank you very much for
11:36	2	your time. I really appreciate it.
11:36	3	THE COURT: Thank you.
11:36	4	Who's next?
11:36	5	And, of course, the advantage of going second is you
11:36	6	get to go second. The disadvantage is I'm going to ask you not
11:36	7	to to completely repeat what's been said. We're going to
11:36	8	have to move this along a little more. All right?
11:36	9	MR. SMITH: I understand, Your Honor. Ruel Smith for
11:36	10	Capital Health Plan, Incorporated.
11:36	11	I want to give you a little information about Capital
11:37	12	Health Plan. Plaintiff's counsel remarked that it was unusual
11:37	13	to see two Blue entities in one state. Perhaps it's because
11:37	14	Capital Health Plan is a little unique among the plans here.
11:37	15	It was formed over 40 years ago to create a quality
11:37	16	affordable health care system, delivered at mostly to
11:37	17	government employees. So in the seven counties where Capital
11:37	18	Health Plan operates, almost every primary member is an
11:37	19	employee of the state government.
11:37	20	For those reasons, Capital Health Plan prides itself
11:37	21	on administrative efficiency in an attempt to provide best
11:37	22	service for those consumers, because often, unfortunately,
11:37	23	government employees are paid a little below the average income
11:37	24	for people in the community.
11:37	25	In this case the the Capital Health Plan patient

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was transported from Tallahassee to Orlando. And we went
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            through the open negotiation process and then the IDR process.
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         3
            And the IDR entity, C2C, selected Capital Health Plan's offer.
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         4
                       Now, I wanted to --
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         5
                       THE COURT:
                                   So are you -- are you the one that had
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            two different QPAs, or not?
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         7
                       MR. SMITH:
                                   No, Your Honor. That allegation, at
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         8
            least, is as to Kaiser.
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         9
                       THE COURT:
11:38
                                   Okay.
        10
                       MR. SMITH:
                                   The allegation as to Capital Health --
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        11
                       THE COURT:
                                   I forgot to ask about that, but go ahead.
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        12
                      All right.
                                   Go ahead.
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                       MR. SMITH: As I understand what plaintiff is
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        14
            contending about Capital Health is that it has a limited
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        15
            geographic area. And plaintiff constitutes a large portion of
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            the air ambulance services that are available.
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                       And so in a sort of supposition almost, plaintiff
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            says they can't possibly have three fixed-wing contracts.
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            I'm not telling you that there's a factual dispute about --
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            what I'm -- it doesn't matter.
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                       Because that sort of supposition, speculation, that
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            can't be the basis for vacatur of an arbitration award.
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        23
            the reason that arbitration awards are initiated by motion, and
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            why you've got to bring everything -- bring everything out --
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            out up front, if you will -- you have the immediate burden if
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you're the one seeking to vacate an arbitration award. 1 11:39 2 That's why it -- it's important because that burden 11:39 3 is with the party seeking to vacate. It never moves to the 11:39 party defending an arbitration award. 11:39 5 That's why the motion/complaint distinction is 11:39 6 It's not notice pleading. They've got to come out 11:39 7 and demonstrate. And they've got to come out and demonstrate 11:39 8 with evidence that reaches the clear and convincing standard. 11:39 9 And it can't be: We -- we don't see how it could be 11:39 10 the way they say it is. That's not evidence. 11:39 11 supposition. That's speculation. So that is the reason that 11:40 12 allegation doesn't reach the level of -- of sufficiency to 11:40 11:40 13 vacate this award. 14 I'd like to move on to a couple of additional points 11:40 15 There's another reason why Your Honor can look at why --11:40 here. 16 why it needs to be a motion that's entirely separate from the 11:40 17 FAA or the NSA. And that's that Federal Rule of Civil 11:40 11:40 18 Procedures 81 governs which rules apply in certain types of 19 proceedings. 11:40 And as we -- a lot of us are familiar with it because 20 11:40 21 it talks about which rules apply in removed actions. But it 11:40 22 also discusses which rules apply in an action under Title 9 of 11:40 23 the U.S. Code, which is exactly where 10(a) is that the NSA 11:40 24 incorporates the FAA from. 11:40

So in a way, Rule 81 incorporates the FAA into the

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judicial review paragraph that is set forth in the NSA. And there is also the matter of Federal Rule of Civil Procedure 7(b), which governs requests for a court order.

And what are you being asked to do here, Judge?

And what are you being asked to do here, Judge?

You're being asked to vacate the award, make some declarations,
and direct that the IDR entity rehear the entire dispute.

That's a request for an order that under the Federal Rules of Civil Procedure has to be made by a motion. And it's got to be supported properly.

And it doesn't -- that standard matters, because they had the burden to show you that right up front, not to come here and say, "We get discovery and then we get to show you."

So for all of those reasons, the motion distinction is important and the standard applies.

Now, plaintiff has argued that this can't be -- or that -- that the Court needs to graft some additional judicial review due process protections on to the IDRE process.

You heard from Kaiser's counsel how, no, just because it's not voluntary, just because it's a compelled arbitration, there is still the ability of Congress to make a -- to provide a regime that calls for binding arbitration for which judicial review is limited, or, in the case of the *In Re General Motors* case that Kaiser's counsel mentioned, nonexistent.

The Court said Congress in that case may establish under a statute the right to resolution of certain disputes by

11:42	1	binding arbitration without a right of substantial judicial
11:42	2	review.
11:42	3	Now, that has also been said about the NSA. The
11:43	4	Eastern District of New York decided a case called Haller
11:43	5	versus United States Health & Human Services. That is
11:43	6	Case No. 21-cv-7208, decided in
11:43	7	THE COURT: Is that in your brief?
11:43	8	MR. SMITH: No, Your Honor.
11:43	9	THE COURT: Okay. All right. Go ahead.
11:43	10	MR. SMITH: But in that case the the plaintiff,
11:43	11	Dr. Haller, was attacking the NSA on Seventh Amendment grounds,
11:43	12	due process grounds they argued it was taking.
11:43	13	The court examined it extensively and noted that the
11:43	14	IDR process is a situation where Congress provided an expert
11:43	15	and inexpensive method for dealing with a class of questions of
11:43	16	fact particularly suited to examination and determination by an
11:43	17	administrative agency assigned to that task.
11:43	18	And for that reason the court in that case said
11:44	19	Congress can properly assign those tasks to a non-Article III
11:44	20	tribunal without running afoul of due process.
11:44	21	Your Honor summed it up very well when you when
11:44	22	you talked about it being a retail arbitration that is is
11:44	23	designed to accomplish a lot, with not a lot with not not
11:44	24	a lot of resources, and that, as Your Honor said, in the
11:44	25	absence of something gross is generally not reviewable. And

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            that is as Congress intended the IDR process.
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                      And it -- it may be that air ambulance companies are
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            upset with the outcome some of the time, although one would
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            think that the GMR entities, and the success rate they have
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            argued in this court, suggest they would be happy more often
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                       Sometimes the plans may be unhappy.
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            than not.
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        7
                       But the important driver in the NSA is the protection
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        8
            that it affords to the consumers, the patients, who are the
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            priority of -- of the health plans, or should be. And the way
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            it does that --
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                      THE COURT:
                                   Who pays the 350 bucks to Mr. Fackler?
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                      MR. SMITH:
                                   The losing party, Your Honor.
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11:45
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                      THE COURT:
                                   Okay.
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                      MR. SMITH:
                                   So all of this, I think, has been pretty
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       15
            well trod. We think the arbitration nature of IDR --
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                       THE COURT:
                                   So your -- the bottom line is your view
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            is that the only way that they can come into my court is via
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        18
            motion under the arbitration act, and the only grounds that
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        19
11:45
            they can assert are the four that are listed in number (2)
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            there, right? And what -- which has some pretty high standards
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        21
            to get relief.
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                      What's your view of how number (1) fits into that?
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            How do you -- how do you see the statute? What is -- assuming
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            it has to mean something, what is it -- what do you do with it?
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                                          Sure.
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                       MR. SMITH:
                                                 It -- it means -- and
                                   Sure.
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it's -- it means what it says, that -- that if there were fraud
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            or evidence of misrepresentation, an IDR award is potentially
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            not valid.
                        But judicial review is not the way that's
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                            Because section (2) -- subsection (2) --
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            accomplished.
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                      THE COURT: Well, how would it -- who would decide it
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            wasn't valid if the court -- if there's not a court to say so?
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        7
            It wouldn't just happen in a vacuum, right? How would that --
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        8
            how would that happen?
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                      MR. SMITH: Well, as someone who has shepherded
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            health plans through an audit or two, a regulatory audit, I can
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       11
            tell you that they -- they sample the submissions in the case
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       12
            of Medicare supplement insurance, that when they -- when they
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            adjudicate a claim and a Medicare beneficiary is unhappy with
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            it, there's a grievance and appeal process. Those grievance
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            and appeal process submissions are audited by CMS when they
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            audit a health plan.
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                      And in the same -- I haven't had the -- haven't had
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       18
            the benefit of working through an NSA audit, but -- but the
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            authority is certainly there for --
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       20
                      THE COURT: But your view is that that is not -- that
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            number (1) does not get incorporated into number (2)?
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       22
                      MR. SMITH: The remedy that is in this courthouse is
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       23
            in FAA section 10(a). The remedy for --
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       24
                      THE COURT: Would the sentiment or the principle
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       25
            that's in number (1) -- would that inhere in any of the four
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            reasons that you can seek judicial review, or not?
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                       MR. SMITH: Only insofar as it reaches the level of
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            what the cases tell us about what undue means must consistent
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         4
            of.
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                       THE COURT:
                                   Okay. All right.
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                       MR. SMITH:
                                   And if --
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        7
                       THE COURT: Thank you, sir.
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                       MR. SMITH: -- there's no further questions, Your
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            Honor --
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       10
                       THE COURT: Yes, sir. Appreciate it. Thank you.
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                       Who's next?
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       12
                       Mr. Conner.
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       13
                       MR. CONNER: Good morning, Your Honor.
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                       THE COURT: Good morning.
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                       MR. CONNER: May it please the Court. I will try not
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        16
            to repeat. However --
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                       THE COURT: Appreciate it.
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                       MR. CONNER: -- just a few points. So --
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                       THE COURT: So how are you and Capital -- are y'all
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            related to each other or not? I mean your companies.
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                       MR. CONNER: Yes.
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                       THE COURT: So how -- are they a subsidiary of you,
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       23
            or what?
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       24
                       MR. CONNER: Used to be, but -- Florida Blue used to
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       25
            be the parent company at one time. It was reorganized about
11:48
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11:48	1	ten years ago. It's now GuideWell Mutual Holding Company. And
11:48	2	underneath GuideWell Mutual Holding Company are the various
11:48	3	pieces of the enterprise.
11:48	4	Florida Blue is an affiliated company with Capital
11:48	5	Health Plan under that GuideWell Holding Company.
11:48	6	THE COURT: So does that mean you can share
11:48	7	information about these QPAs? I mean, can you create joint
11:48	8	ones?
11:48	9	Is there any your opponent seems to think
11:48	10	something is going on here. And I don't know. But do you have
11:49	11	the ability under the either the law or anything else that
11:49	12	says that you-all can talk about these things? Or are you
11:49	13	completely separate in your in your decision-making on these
11:49	14	matters?
11:49	15	MR. CONNER: So my understanding is that we are
11:49	16	completely separate. They are separate corporations under
11:49	17	Florida law.
11:49	18	THE COURT: Okay.
11:49	19	MR. CONNER: CHP has its own in-house attorney,
11:49	20	et cetera, apart from Florida Blue. Because I asked the same
11:49	21	question on the front end of this, Your Honor, thinking that,
11:49	22	you know, there's certainly a possibility of sharing network,
11:49	23	sharing information, et cetera, and how does that work.
11:49	24	And while I can't stand here and tell you I know
11:49	25	exactly how it might work, what I was told, that they do not

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            share.
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                       THE COURT: So when Capital comes up with a QPA,
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         3
            that's theirs; and when you come up with one, that's yours; and
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         4
            the twain don't meet, as far as you know?
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         5
                       MR. CONNER: That's my understanding.
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         6
                       THE COURT:
                                   Okay. Go ahead, sir.
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                       MR. CONNER: Okay. So I just wanted to address,
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            though, this issue that you've been -- you've asked a few
11:50
            questions about, and that is: What do you do with number (1)
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            versus number (2)?
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                       So I -- so I think from my perspective, Your Honor,
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            there is no basis to come into the courthouse and allege number
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            (1) was violated, because the statutory language is very clear,
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            and in number (2) it says judicial review only under these four
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            circumstances.
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                       That number (1) could have been under number (2), but
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            it wasn't. And there are all kinds of examples of statutes out
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            there that have some substantive provision, but there's no
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            private cause of action that's allowed.
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                       There are provisions under Florida law, under the HMO
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       21
            statute, which is the --
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       22
                       THE COURT: I guess the problem I have with it --
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        23
            and, you know, it is -- it's written the way it's written.
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       24
            maybe you're right. The problem I have with it is -- and we'll
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       25
            just take QPA as an example.
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One of your colleagues says, well, you know, fraud
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            doesn't necessarily -- can not necessarily just occur on one
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         3
            side of a transaction. I mean, if the -- if the air companies
11:51
            want to double the mileage fraudulently -- this is all
11:51
         5
            hypothetical, of course. I'm not accusing anybody of anything.
11:51
                      MR. CONNER: Right.
         6
11:51
         7
                      THE COURT: But that -- but fraud doesn't necessarily
11:51
            only come on one side or the other. But when Congress said "in
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11:51
            the absence of a fraudulent claim or evidence of
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        10
            misrepresentation of facts presented to the IDR entity
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        11
            involved," it does make you think that Congress was saying that
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        12
            if somebody in the course of this submits fraudulent
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        13
            information to Mr. Fackler's client, that that's bad, and --
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        14
            but what do you -- what do you do about it?
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                       Is it -- if it's -- if that same evidence would not
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        16
            be good enough to get you a vacatur under (1) through (4), then
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       17
            what does it even mean?
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        18
                      MR. CONNER: Yeah. So there's -- there's all kinds
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        19
            of examples in the law, Judge, where, you know, the legislature
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       20
            will say, "This is bad conduct. We are not going" -- you know,
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        21
            "we believe" -- you know, for instance, in Florida we have the
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       22
            Unfair Deceptive Trade Practices Act. And there's all kinds of
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       23
            things under FDUTPA that are prescribed as bad conduct, but
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       24
            there's not necessarily a cause of action that is available to
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       25
            a party just because they've suffered that bad conduct.
11:53
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11:53	1	THE COURT: All right. Then let me stop you right
11:53	2	there. Are you saying to me, then are you saying to me,
11:53	3	then, that if if Florida Blue finds out that on a systematic
11:53	4	and regular basis that that the air transport carriers are
11:53	5	doubling the mileage that they really flew in calculating their
11:53	6	positions and so forth, that there is no way for you to have
11:53	7	that reviewed by a court, that that's just that's just the
11:53	8	way it goes, and that because it doesn't fit under (1) through
11:53	9	(4) of section 10(a), then if it doesn't and maybe it
11:54	10	does. I don't know. But if it doesn't, that's just the way it
11:54	11	goes?
11:54	12	MR. CONNER: What I'm saying is under that subsection
11:54	13	(1) I did not believe we could bring a claim for judicial
11:54	14	review of the arbitration decision. There may be other
11:54	15	remedies, if it's for judicial review under (2), and I could
11:54	16	make a fraud claim stick, for instance, under subsection (1) of
11:54	17	that
11:54	18	THE COURT: You might be able to just sue them for
11:54	19	common law fraud. I don't know.
11:54	20	MR. CONNER: But on the other hand that's what I
11:54	21	was going to say next, is there are other remedies out there
11:54	22	that are available that have nothing to do with NSA.
11:54	23	THE COURT: Is there any, like of course, then you
11:54	24	get into preemption, and so it's all right. I don't
11:54	25	MR. CONNER: That would be doubtful that

1	THE COURT: I don't want that case. All right?
2	MR. CONNER: I would be doubtful that the
3	THE COURT: File that out in Texas, will you?
4	MR. CONNER: I would be doubtful that the NSA would
5	actually preempt my ability to bring a common law fraud claim,
6	for instance, under Florida law. But
7	THE COURT: Okay. But but your view is that even
8	though one says what it says, it does not trigger the right to
9	come into this court and seek judicial review, just based on
10	that based on an allegation that there has been a fraudulent
11	claim or evidence of misrepresentation of facts presented to
12	the IDR entity? That's your view.
13	MR. CONNER: That's correct.
14	THE COURT: All right. Go ahead.
15	MR. CONNER: And the reason is because of the
15 16	MR. CONNER: And the reason is because of the language of the next section, which says it's limited to, which
16	language of the next section, which says it's limited to, which
16 17	language of the next section, which says it's limited to, which leads to my next point. And Your Honor asked this question of
16 17 18	language of the next section, which says it's limited to, which leads to my next point. And Your Honor asked this question of plaintiff's counsel, wouldn't you apply the FAA law when you
16 17 18 19	language of the next section, which says it's limited to, which leads to my next point. And Your Honor asked this question of plaintiff's counsel, wouldn't you apply the FAA law when you apply those four bases of review that are provided for?
16 17 18 19 20	language of the next section, which says it's limited to, which leads to my next point. And Your Honor asked this question of plaintiff's counsel, wouldn't you apply the FAA law when you apply those four bases of review that are provided for?  And I think the answer has to be, yes, you would.
16 17 18 19 20 21	language of the next section, which says it's limited to, which leads to my next point. And Your Honor asked this question of plaintiff's counsel, wouldn't you apply the FAA law when you apply those four bases of review that are provided for?  And I think the answer has to be, yes, you would.  When Congress passes the NSA, it doesn't do it on a blank
16 17 18 19 20 21 22	language of the next section, which says it's limited to, which leads to my next point. And Your Honor asked this question of plaintiff's counsel, wouldn't you apply the FAA law when you apply those four bases of review that are provided for?  And I think the answer has to be, yes, you would.  When Congress passes the NSA, it doesn't do it on a blank slate. It presumably does it with knowledge of what the law
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it in our papers -- that has developed under those four subsections of that particular portion of the FAA. And I think that comes with the incorporation of those pieces.

So you have to look to that law to determine what

So you have to look to that law to determine what does that mean, what do those four sections mean. So that was my next point.

And then, finally, Your Honor, my -- my last point here is going to be that you -- you asked a question wasn't Congress trying to avoid a lot of litigation and discovery by doing this. They knew what they were doing. They created this retail arbitration process.

And the answer is, yes, that's exactly what they were doing. And they knew that they were doing that.

So from my experience in Florida, I have, in the last four years, litigated over 1,000 cases that are under what it -- what Florida decided to do.

So what Florida decided to do was not have an IDR process. They have a statute. And there's two statutes, really, that we litigate. One is directly under chapter 627 of the insurance code. The other is under the HMO statute, which is chapter 641.

And they both come -- they both prescribe a methodology about how you determine how much gets paid when there's an emergency service and it's an out-of-network provider. And it always comes down to: What is the usual and

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customary rate in that market for that service?
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                       Now, that's the language of that statute.
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            Unfortunately everybody has a different opinion about what that
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            means, "usual and customary rate."
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                       So what ends up happening is that we litigate those
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            issues, and we -- and we do lots of discovery about: What have
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            you accepted in other circumstances? Do you have a contract
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            with anybody else? What are your overhead costs? You know,
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            all of this stuff.
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                      And then layered on to that we have to have expert
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                        So we have to have experts on economic issues, what
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        12
            the market is, who's accepting what, what does that mean for
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            the usual and customary rate. We have to have experts on how
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        14
            things were coded.
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                      So CPT codes are the way that bills get generated
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        16
            for -- you know, there's a CPT code for just about everything.
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       17
                       THE COURT:
                                   I know that. I spent eight -- nine weeks
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       18
            listening to CPT code stuff.
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                      MR. CONNER: Yeah. So we have to have an expert
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       20
            on --
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       21
                      THE COURT: Ms. Hatfield has PTSD, I think.
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       22
                      MR. CONNER: -- is that the appropriate CPT code?
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       23
            And then we have to have other experts. And it takes a lot of
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            time and a lot of money. And that is the thing -- that is the
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       25
            thing --
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                       THE COURT: I understand the point you're making.
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                       MR. CONNER: Yes.
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                       THE COURT: And so I -- the contrast. I understand
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                   I'm a little confused -- is -- does this federal act
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         4
            that.
         5
            not --
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                       MR. CONNER: It doesn't apply to everything.
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                       THE COURT:
                                   It doesn't?
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                       MR. CONNER: Right.
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                       THE COURT: So give me an example of what it doesn't
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            apply to.
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                       MR. CONNER: So I have active litigation right now
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        12
            with a group of neuroscience and -- scientists in Miami-Dade
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        13
            who render their services to hospital patients allegedly on an
        14
            emergency basis and then they bill. And we -- we ask --
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                       THE COURT: So that's not covered by this act?
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                       MR. CONNER: That's not covered by this act. And we
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            have -- I think it's 3,000 claims that have now been
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            consolidated in that particular matter. And that's just one of
            them that --
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                       THE COURT: But I take your point that -- I take your
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            point.
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                       MR. CONNER: So Florida went one way. Congress went
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        23
            another way. So that's -- that's it.
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                       THE COURT:
                                   Thank you.
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                       MR. CONNER: Thank you.
12:00
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12:00	1	THE COURT: All right. I think we're just going to
12:00	2	keep going, because we're Mr. Fackler is going to get to
12:00	3	talk, and then I'll probably let plaintiff's counsel talk a
12:00	4	little bit more.
12:00	5	I know we've kind of reversed the the usual course
12:01	6	of things. But I think this is the way it's played out. It's
12:01	7	been appropriate.
12:01	8	So, Mr. Fackler, let me hear from you, please.
12:01	9	Is there anybody need a break? Or can we I
12:01	10	think we're going to be done within the half hour, so
12:01	11	everybody all right?
12:01	12	MR. FACKLER: I only had 45 minutes, Your Honor.
12:01	13	THE COURT: Okay. Good.
12:01	14	MR. FACKLER: I'm
12:01	15	THE COURT: Well, at the end of the half hour we'll
12:01	16	all just leave and you can just keep talking. How about that?
12:01	17	MR. FACKLER: It happens at home all the time, Your
12:01	18	Honor.
12:01	19	On behalf of the poor substitute, C2C, may it please
12:01	20	the Court.
12:01	21	Your Honor, just a little bit of what my client does
12:01	22	and how it goes through the process. We had to apply to be
12:01	23	certified. There's a process. The statute says you have to
12:01	24	have sufficient legal, medical, and other expertise, and
12:01	25	sufficient staffing.

12:01	1	We do that. We have medical experts. We have legal
12:01	2	experts. Your Honor asked a question about the process. It's
12:01	3	a team process. There's not one necessarily that does it from
12:01	4	soup to nuts. It's a process.
12:02	5	We try to help, you know, guide them through the
12:02	6	system. But as Your Honor intimated, we can't spend two days
12:02	7	on each case. That's simply impractical. So as part of that
12:02	8	process, we've
12:02	9	THE COURT: I'd feel a little better about it and
12:02	10	I'm not criticizing. I'd feel a little better about it if I
12:02	11	hadn't read three awards and they all had the exact same
12:02	12	language in them.
12:02	13	MR. FACKLER: And that was my very next point, Your
12:02	14	Honor, is we work with CMS, the Medicaid department. They
12:02	15	issue templates for all of the IDREs. We use that template.
12:02	16	It gets modified. It gets modified. It gets modified.
12:02	17	So there is some flexibility, certainly, on how we do
12:02	18	it, but there is a template that the Department suggests we
12:02	19	use, and that we follow it.
12:02	20	We have weekly, biweekly, and monthly meetings. I
12:02	21	feel very sorry for our in-house counsel who is attending these
12:02	22	on the regular. All the other IDREs get the same templates.
12:02	23	There's one in the public record.
12:03	24	THE COURT: So if there was some implied criticism
12:03	25	maybe not even implied criticism from the plaintiffs that they

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get better, more reasoned decisions from the other IDRs, I take
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            you would -- you wouldn't -- you don't agree with that?
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                      MR. FACKLER: Your Honor, all I can say is there's
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            one other in the public record that we find. And that's in the
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            Eastern District -- or the Southern District of Texas.
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                      That award is very similar to ours, remarkably
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                      Slight different verbiage. The language that we're
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            criticized for that's arguably a presumption, they quote the
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            vacated provision of that statute.
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                      You know, we -- candidly, Your Honor, we get
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            criticized because we didn't contest that we've used -- never
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            used an illegal presumption. We have never used an illegal
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            presumption, just to be clear. We've never done that.
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            so --
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                      THE COURT: What are you doing now that the court out
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       16
            in Texas has vacated the final regulations? What do you --
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       17
            you're just -- are you just trying to apply the statute? Or
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            what do you --
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12:03
                      MR. FACKLER: The process works when we get a new
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            opinion, a new order. Slam on the brakes. We work with the
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            Department, get the new method and new process out. We work
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            with them. We try to comply with the court's order and move
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       23
            forward. That's what we do. Your Honor.
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       24
                      So let me talk briefly, if I can, about our
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            entitlement to immunity. We've gone back and forth about
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whether we're an arbitrator. I think it's clear we're an arbitrator under all the language that we've seen. refers to the FAA.

The process used complies with having the elements that are advocated and required by the Eleventh Circuit in Advanced Bodycare Solutions. The legislative history refers to us in our -- as an arbitrator. The case law -- there are three cases that have dealt with this, all refer to this as arbitration.

Interestingly, though, Your Honor, even if we're not an arbitrator, we're entitled to immunity for the same public policy reasons that an arbitrator is.

Your Honor saw the statement of interest from the government. The IDREs are the cornerstone, is the language that the government used.

If we are dragged into suit either as a defendant or as part of discovery, which I'll get to in a second, a lot of the IDREs are going to have no choice but to drop out. 365 -- it's now, candidly, up to 689, or something around that range. They're going to drop out and the whole system is going to collapse.

Additionally, the other public policies for an arbitrator, a decision-maker needs to be immune from influence. And there are cases from the various circuits, New England Cleaning Services.

12:05	1	Interestingly, as soon as these cases were filed,
12:05	2	plaintiffs said to the CMS, the Department, "Hey, you've got
12:05	3	to there's a conflict of interest now. You've got to get
12:05	4	rid of C2C on all of our cases, because we've sued them now and
12:05	5	now there's a conflict."
12:05	6	That's the exact type of pressure that is
12:06	7	inappropriate for a decision-maker.
12:06	8	A couple of other points, Your Honor, we talked about
12:06	9	discovery
12:06	10	THE COURT: And the way you get the cases are either
12:06	11	the parties pick you or you're on some kind of a random wheel
12:06	12	and you get picked for
12:06	13	MR. FACKLER: And from our perspective, Your Honor,
12:06	14	we don't know. They could have picked us each time, or they
12:06	15	could have been the poor substitute from wherever. We don't
12:06	16	know. That's not
12:06	17	THE COURT: And who runs the wheel, CMS or
12:06	18	MR. FACKLER: CMS.
12:06	19	So let's talk, then, about real quickly about the
12:06	20	discovery. Plaintiff mentioned a case where it allowed the
12:06	21	deposition of an arbitrator. That is not incorrect, but that
12:06	22	is limited to bias and prejudice.
12:06	23	That's when we are we own Blue Cross Blue Shield,
12:06	24	or we have a relationship with Kaiser. That is not to delve
12:06	25	into the process and the decision that we make.

12:06	1	The case that's cited in the papers is Hoeft versus
12:07	2	MF MVL Group, out of the Second Circuit. There the
12:07	3	district court allowed the arbitrator to be deposed.
12:07	4	And the circuit court said, "You should not have
12:07	5	allowed the arbitrator to be deposed as to his decision-making
12:07	6	process."
12:07	7	Now, the plaintiff in this case has submitted some
12:07	8	draft discovery to you I don't know if you remember that
12:07	9	from our telephonic conference but to give us an idea of
12:07	10	what type of discovery what discovery would look like. And
12:07	11	part of that was directed to my client. A lot of that
12:07	12	discovery went to our decision-making process.
12:07	13	And under the case law, the one I just cited, and
12:07	14	others, that's what we're immune to. You know, the appellate
12:07	15	court doesn't ask you to be deposed in your decision-making
12:07	16	process which law clerk dealt with these cases.
12:07	17	Similarly for an arbitrator, we should not be
12:07	18	deposed. We should not be involved at all in discovery in this
12:07	19	case. And we certainly shouldn't be a defendant in this case.
12:07	20	And, candidly, we have no
12:08	21	THE COURT: And how do you get to be an IDR? CMS
12:08	22	picks you?
12:08	23	MR. FACKLER: No, you go through a certification
12:08	24	process. It's 300gg. I can cite the rest of it.
12:08	25	THE COURT: Oh, that's right. You have to have all

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            the criteria. But who actually then says, "Okay. You're
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            certified"?
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                      MR. FACKLER: The Department, CMS, is my
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            understanding, Your Honor.
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                      THE COURT: All right. Thank you.
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                      MR. FACKLER: I think that's -- well, apparently
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            that's all I have.
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                      THE COURT:
                                   No.
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                      MR. FACKLER: There was --
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       10
                      THE COURT: I'm sorry. I thought you were --
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                      MR. FACKLER: I do have one quick point.
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       12
                      THE COURT: Yeah.
                                          No, I'm -- you -- no, you're good.
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12:08
       13
            I misunderstood you.
                                   Sorry.
       14
                      MR. FACKLER: No. that's fine. There's an assertion
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       15
            that we have to be in this suit in order to get full relief,
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       16
            Your Honor, that they couldn't get full relief on a rehearing
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       17
            unless we're in this suit.
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       18
                      Two responses to that. When we got first sued, we
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            reached out to the plaintiff and said, "We'll rehear it. Don't
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                     We don't need to be in this suit. If it's vacated,
            sue us.
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       21
            we'll agree to rehear it. We don't want to be in this suit."
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       22
                      That was denied. They didn't want to do that.
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       23
            Apparently there's some other motive beside us needing to be in
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            the suit. Whether that's discovery for a competitive
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            advantage, I don't know. But we offered to do that. The
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            answer was no.
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                       THE COURT: So what happens under -- under the FAA --
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            I mean, I guess -- I guess I've never really thought about it.
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            I'd have to go back and look at some of my decisions, but -- I
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            haven't vacated very many, I don't think.
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                       But if an arbitrator's award is vacated under the
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            FAA, I've always just assumed it goes back to the arbitration
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         8
            and they do it again or something, right?
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                      MR. FACKLER:
                                     Right. The FAA does have a provision.
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            These gentlemen probably know it better. I think it's 12 for
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                        That allows, if it's for a certain reason, for a
            rehearing.
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            mistake or improper, it can go to the same IDRE.
                                                                If it's for
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        13
            bias or fraud, it's supposed to go to a separate one.
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                      And curiously, here, we're not being accused of bias
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        15
            or prejudice, but yet they want to send it back to the same
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        16
            arbitrator.
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        17
                      And, additionally, if they are so concerned about
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       18
            getting a remedy post vacatur, they should sue the Department.
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        19
12:10
            They're the ones that can assign to the appropriate -- create a
       20
            policy, allow -- reopen the portal to file their IDRE.
                                                                       The
12:10
        21
            Departments can do that.
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        22
                      And so the appropriate party here is the Departments,
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        23
            if they're concerned about their ability to get full relief, if
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       24
            Your Honor (a) accepts the case and ultimately vacates the
12:10
       25
            arbitration award.
12:10
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12:10	1	Finally, I just want to point out a couple of
12:10	2	administrative things. If we are so bad at the process
12:10	3	and I can give you some statistics about other IDREs far
12:10	4	outside of the record, but we're not biased toward one side or
12:10	5	the other. Our statistics are similar with other IDREs.
12:10	6	But if we're bad, there's a method to revoke our
12:11	7	certification. They can apply to say, "CMS, these guys are
12:11	8	terrible. They don't follow the law," and we can have our
12:11	9	certification revoked.
12:11	10	We know that someone has challenged our
12:11	11	certification. We don't know who. We don't know why. We're
12:11	12	not told that. But we do know that that our certification
12:11	13	has not been revoked.
12:11	14	THE COURT: Thank you.
12:11	15	MR. FACKLER: Thank you.
12:11	16	MR. KESHAVARZI: Your Honor, I know I spoke, but you
12:11	17	had a question when somebody spoke after me about the different
12:11	18	QPAs. And I would not want to get on a plane
12:11	19	THE COURT: That's fine. I'll go ahead and let you
12:11	20	talk about that. And then I'll hear from the plaintiff.
12:11	21	Go ahead.
12:11	22	MR. KESHAVARZI: Thank you, Your Honor. I appreciate
12:11	23	it.
12:11	24	THE COURT: I got mixed up who it was. Yeah.
12:11	25	MR. KESHAVARZI: Yeah. Your Honor

12:11	1	THE COURT: This was the scrivener's error or
12:11	2	something, right?
12:11	3	MR. KESHAVARZI: Yes. And so when there's an
12:11	4	evidence of payment if you were hearing about CPT codes, I'm
12:11	5	sure they're cousins. They go with EOPs. And when we issue
12:11	6	the EOP to the air ambulance company, on the bottom it says the
12:11	7	QPA is this.
12:11	8	The words the QPA the QPA is this or greater.
12:12	9	That word was missing. And they have additional EOPs that have
12:12	10	that language added to them. This was not fraud. This was not
12:12	11	a fraudulent intent. What Kaiser did is report the correct QPA
12:12	12	to the IDR entity.
12:12	13	And, Your Honor, every single one of the awards
12:12	14	they've shown you discloses the QPA. It would be what kind
12:12	15	of fraud is it where Kaiser is telling them what the QPA is,
12:12	16	but then also disclosing it to the IDRE, when we know the IDRE
12:12	17	is going to put it in their award, or is likely to put it in
12:12	18	the award, so they're going to see it. That in and of itself
12:12	19	shows you that there is no fraud there. And
12:12	20	THE COURT: Well, wait a minute. Let me make sure I
12:12	21	understand. So if it's better let's see. So is it who
12:12	22	is it better for if the QPA is lower?
12:12	23	MR. KESHAVARZI: Well, I'm not sure who it's better
12:13	24	for. But the way it works is the QPA has nothing to do with
12:13	25	the amount we actually pay. The amount can be anything. You

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            can pick it out of a hat.
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        2
                      The QPA is the average -- it's the contracted rate
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        3
            from which the amount -- the patient copay is calculated.
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            from that perspective, it's actually -- what happened benefits
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        5
            them.
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        6
                      What Kaiser did is Kaiser issued its EOP and said the
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        7
            QPA is X -- or X is -- QPA is X. What it should have said is
12:13
            that QPA is -- X is QPA or greater than the QPA. And then
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12:13
            Kaiser reported the correct QPA to the IDR entity.
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       10
                      And they know about that because the IDR entity put
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       11
            it in the document. And most IDR awards disclose the QPA in
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       12
            the award. So if you're committing -- committing fraud, it
12:13
12:13
       13
            doesn't make sense to tell them one thing when you know a month
       14
            down the line they're going to see --
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       15
                      THE COURT: What would be the reason that -- if
12:13
            the -- if there's a contest and the QPA is supposed to be a
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12:14
       17
            median of the payments, why wouldn't -- why wouldn't the
12:14
       18
            insurance company just always pay the QPA?
12:14
       19
12:14
                      MR. KESHAVARZI: Sometimes they do. But sometimes,
            as what Kaiser does -- Kaiser pays them more than the QPA.
       20
12:14
       21
            Because what Kaiser is trying to do is trying to discourage
12:14
       22
            IDRs. And that's what the record shows.
12:14
       23
                      THE COURT: I assume sometimes they pay less, too,
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       24
            right?
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       25
                      MR. KESHAVARZI: Well, Your Honor, I'm not a --
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again, I'm going outside of the record. But I'm not aware
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12:14
        2
            of -- the QPA is not something that fluctuates that much.
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        3
            Because the way it's structured -- and so it wouldn't make
12:14
            sense to have a methodology that changes your calculation other
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        5
            than for mileage. You know, once you come up with a
12:14
            methodology, you use that methodology to pay, you just plug in
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12:14
        7
            the rates and you calculate --
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        8
                      THE COURT: I guess what I'm trying -- and we're
12:15
            going to stop this in a minute, because it's probably not --
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       10
            I'm probably not understanding it as well as I should, but I
12:15
            don't think it matters a whole lot.
       11
12:15
       12
                      But -- so why -- I guess this is my question: Why is
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       13
            there -- what's the source of the disagreement usually when you
       14
            want to pay one thing and they want you to pay more? And are
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       15
            there actual human beings involved in these decisions? Or is
       16
            this all done by the computer, or what?
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       17
                      MR. KESHAVARZI:
                                        It's hybrid, Your Honor. It's
12:15
       18
            certainly not just by the computer and pressing a button.
12:15
       19
            There is a calculation of a QPA. I can only speak for Kaiser.
12:15
       20
            And I'm not -- part of this is highly confidential, trade
12:15
       21
            secret, so I can't get into the details of it. But, you know,
12:15
       22
            there is a methodology for --
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       23
                      THE COURT:
                                   I won't tell anybody. Go ahead.
12:15
       24
                      MR. KESHAVARZI: Okay. Since you promised.
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       25
                      There is the QPA. And the QPA is calculated -- and
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there's one QPA. You know, for different regions, it might
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12:16
        2
            vary. But you calculate it for the region. And that said that
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        3
            the QPA doesn't fluctuate, because the -- NSA says you
12:16
            calculate it based on your contracts for this rate.
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        5
                      And then -- and then there is -- you can decide how
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        6
            you want to pay the air ambulance company. You could decide,
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        7
            for example, that the proper rate would be X times Medicare,
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        8
            right, this multiple of Medicare. You could decide that it's
12:16
            QPA plus this. Or it could just be a fixed amount. I mean,
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            there's different ways that health plans could do it, if that's
12:16
       10
       11
            your question.
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       12
                      If your question is how -- what factors does the IDR
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12:16
       13
            entity consider, those are, you know --
       14
                                  No. I was asking how y'all figure it
12:16
                      THE COURT:
       15
            out. And I guess what I'm asking is: What's a typical reason
12:16
       16
            that y'all can't agree and it has to go to an IDR?
12:16
                                                                 Is it -- is
       17
            it too much mileage? Is it -- what is it? What's the --
12:16
       18
                      MR. KESHAVARZI: It's amount. It's just amount.
12:16
12:16
       19
            It's -- you know, I have not seen incidents of it being a
       20
            mileage issue. There have been a couple of times where there
12:17
       21
            was a discrepancy in mileage. We didn't assume it was fraud.
12:17
            We went to the --
       22
12:17
       23
                      THE COURT: But if you want to pay $20,000 and they
12:17
            want $40,000, what's -- what's the difference? How is that --
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       25
            what are they saying and what are you saying? Why -- why is it
12:17
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$20,000 different?
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        2
                      MR. KESHAVARZI: The story -- I've seen these come
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        3
            from the air ambulance companies. It's, you know, "We're" --
12:17
            "it's a price of readiness. The air ambulance has to be ready.
12:17
        5
            It has to be equipped. This is what we get under our
12:17
            contracts. Under some of our contracts you should pay us this
        6
12:17
        7
            rate."
12:17
        8
                      And the health plan says, "No. Under my contracts I
12:17
            pay this much, and, you know, this" -- "this is" -- "we think
12:17
            this is justified because of this market condition and that
12:17
       10
            market condition."
       11
12:17
       12
                      And part of the problem, Your Honor, is that the QPA
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       13
            calculation under the NSA is based on pre-NSA contracts. This
12:17
       14
            is what I was talking to you earlier about, that the -- the
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       15
            tectonic shift and things changing.
12:17
       16
                       I'll just say one last thing because you had a
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       17
            question. And it's not -- this is argument. This is just
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            information.
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12:18
                      You were asking about NSA and its applicability to
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            state law. The NSA applies to air ambulance services and non
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       21
            air ambulance services.
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       22
                      With respect to air ambulance services, which is why
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       23
            we're here today, the NSA always applies. States can't have
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       24
            air ambulance laws because of the Airline Deregulation Act.
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       25
                      With respect to the non air ambulance services, the
12:18
```

NSA is a gap filler. States that had existing laws that 1 12:18 2 prohibited balance billing and had a mechanism for reimbursing 12:18 3 between -- reimbursements between hospitals and physicians and 12:18 4 patients, those states the NSA doesn't apply there. But if the 12:18 5 state didn't have that mechanism, then the NSA fills the gap. 12:18 6 THE COURT: Thank you. 12:18 7 MR. SCHRAMEK: Your Honor, Kaiser is probably one of 12:18 8 the greatest offenders of slashing their reimbursement rates on 12:18 the front end after the NSA went into effect. Pre-NSA we were 12:18 10 getting fair awards from them, fair prices, fair allowables. 12:18

And they unilaterally decided to slash those.

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Whether that matches their QPA or not really is not relevant when you go to a 50-percent-of-a-revenue model. We do have to be ready 24 hours a day, across the United States, and in rural areas where very few transports occur, to have helicopters and fixed wings ready like that on a moment's notice so that patients can get to an ER room within an hour of the accident, to a critical care center.

That's what costs a lot of money. I'm going to be It's expensive. It's an expensive business to run. And what we are seeing here is the problem with the NSA and the Envision bankruptcy that I mentioned earlier today. So that's what we're talking about.

And all of this, "Well, no, it was a scrivener error," that came after we sued them. That's their defense, if

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            we go to the merits, right?
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        2
                      They're going to have to prove that not through their
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        3
            counsel, but through actual witnesses and evidence. And that's
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            all we're asking for today. I'd like to bring your attention
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        5
            back to the big issue, which is -- we heard a lot about the
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        6
            burden of proof.
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        7
                       If, in fact, the Court were to rule the way the
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            insurance industry is asking it to rule, you'd be -- decided
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            that we don't get to see each other's pleadings, we don't get
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       10
            to know who the arbitrator is, we don't get a reasoned award,
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       11
            and the only way we can challenge that is if we file a motion,
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       12
            fulfilling the burden of proof of clear and convincing evidence
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       13
            with proving fraud at the very front end, with them never
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       14
            having to participate in discovery.
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       15
                      Of course that's why there are eight, ten lawyers on
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       16
            this side. That's what the insurance industry wants.
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       17
                      Your Honor, we're asking for a very reasonable
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       18
            construction of the NSA. You keep talking about the (1) versus
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12:20
                  Well, (1) says if you make a misrepresentation of fact,
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            the award is not enforceable. (2) lists four grounds for
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       21
            judicial review.
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       22
                      One ground is undue burden, undue influence, right,
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       23
            prejudice, if the material misrepresentation easily fits within
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            that first prong of the FAA. Very easily does.
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       25
                      And that's all we're asking for the Court to do, to
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say, "Yes.
                        You get over the hurdle, you can make the
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         2
            allegation, and, in fact, the undue means equals a
12:21
         3
            misrepresentation of fact."
12:21
         4
                      THE COURT: What about the idea that, you know, yes,
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         5
            this is a pretty streamlined procedure and -- and it's not the
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         6
            greatest due process invention known to man, but that Congress
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         7
            did it on purpose, Congress didn't want it to be pretty, they
12:21
            wanted it to be easy and fast and hopefully not used very
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12:21
            much -- which that part doesn't seem to have come out very well
12:21
            -- and that that's just the way it is in baseball arbitration.
12:21
        10
        11
            You put up a number, they put up a number, and somebody is
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        12
            going to win and somebody is going to lose, and -- and that
12:21
12:21
        13
            that's the way Congress wanted it, and that Congress was within
        14
            its right to do it that way, and that if you start having -- if
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        15
            you start having federal court cases every time somebody
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        16
            disagrees with an award and get discovery and so forth, which
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        17
            can go both ways, then you're going to be way beyond what
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       18
            Congress intended, and it's -- it will, in effect, make
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        19
12:22
            non-viable the system that the act sets up?
        20
                      What about that argument?
12:22
       21
                      MR. SCHRAMEK: Your Honor -- and I'm just going to
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       22
            show a couple of slides, if I could, in responding to that --
12:22
        23
                      THE COURT:
                                   Sure.
12:22
       24
                      MR. SCHRAMEK: -- since the PowerPoint is already up.
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       25
            But this really gets to the issue about what we were talking
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about a moment ago, the undue means, right? We were talking about undue means should be a misrepresentation.

I do not believe that you have heard anything today that would suggest that people and attorneys who are officers of the court can just make up something and get into the court and get into discovery. And that's not the record before you in the three case that we've brought.

We know there were two misrepresentations of the QPA in Kaiser. One of them had to be inaccurate. We know the Capital Health facts and circumstances.

So we're talking about actual real disputes with a real factual basis. And Congress did specifically say judicial review would be allowed.

And if this Court rules that because of the way you've been heard today -- the arguments being made today, that, in fact, there will never be judicial review, because here's how the Court is going to apply the NSA and we're going to ignore (a)(1) -- "Yeah, we're going to act like that's some regulatory oversight. We're going to ignore (a)(1) and go to (a)(2), and put FAA case law that assumed due process existed," well, Your Honor, then Congress did not create judicial review at all.

And Congress clearly said there would be judicial review in certain circumstances. And we're only here saying that we fit within those circumstances, including the undue

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            means.
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        2
                      And on the Fifth Circuit case of PoolRe Insurance
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        3
            Corporation, that's a case where the arbitrator applied the
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            wrong rules. They applied the -- they didn't apply the rules
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        5
            the parties agreed to. And the Fifth Circuit said, "The rules
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            of the game are important. And the arbitrator" -- "they may
        6
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        7
            have discretion in certain things, but they can't apply the
12:23
            wrong rules."
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        9
                      That's why we're here. We've alleged the wrong rules
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       10
            were applied. We know there was an illegal presumption.
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       11
            mentioned the case in Houston where the IDR entity actually
12:24
       12
            cited the invalidated regulation. We also know -- you hear
12:24
       13
            about, oh, the win rates. Sometimes you'll win some.
12:24
       14
            Sometimes you'll lose some.
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       15
                      We're here -- we haven't filed hundreds of these.
12:24
       16
            You heard how many we participate in, right?
12:24
       17
                       "Oh, they're the biggest filing of IDR proceedings."
12:24
       18
                      We've only filed five in the entire country in a
12:24
       19
12:24
            year.
                   Why is that? Because C2C gave us a zero percent win
       20
            rate.
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       21
                      We're not talking about you win some, you lose some,
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       22
            and let's play ball. We're talking about an illegal
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       23
            presumption that the insurer always wins.
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       24
                      That's very factually different than the normal
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            process, or -- you know, this isn't about speculation.
                                                                      This is
12:24
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12:24	1	about reality.
12:24	2	The reason we filed this is because Capital Health is
12:24	3	in seven counties, we know the market, and we said, "Where are
12:24	4	these fixed-wing transport contracts?"
12:24	5	That's not speculation. That's a factual basis for
12:24	6	an allegation that should survive and allow to go forward.
12:24	7	The other thing I did want to talk
12:24	8	THE COURT: Did y'all tell the CMS because you had
12:24	9	sued the the arbitrator that they couldn't be on your cases
12:25	10	anymore?
12:25	11	MR. SCHRAMEK: We asked them not to place C2C on our
12:25	12	cases anymore, not because simply we had sued them, but also
12:25	13	because that we had a zero percent win rate, and we believed
12:25	14	they were applying an illegal presumption contrary to law. So
12:25	15	we did ask them.
12:25	16	THE COURT: Do you know do you know Mr. Fackler
12:25	17	says that their rates are about the same as every other IDR.
12:25	18	Do you have reason to doubt that, or what?
12:25	19	MR. SCHRAMEK: I can I can only talk about
12:25	20	personal experience. I don't have discovery into what his
12:25	21	rates are.
12:25	22	THE COURT: How many did you have with C2C?
12:25	23	MR. SCHRAMEK: At the time we filed, it was three.
12:25	24	And we lost all three to different entities, the different
12:25	25	insurers, meaning each of the insurers would have had different

12:25	1	position statements they submitted. And every time we got the
12:25	2	cookie-cutter response with the language we believe is an
12:25	3	illegal presumption.
12:25	4	THE COURT: So you only had experience with three of
12:25	5	them when you filed the suit? How many have you had since
12:25	6	then?
12:25	7	MR. SCHRAMEK: Your Honor, I'm not sure. I'm happy
12:25	8	to look into that and provide you the information.
12:25	9	THE COURT: How many do you have in the I mean,
12:25	10	how many do you have out there in the world, not just C2C? Do
12:25	11	you know?
12:25	12	MR. SCHRAMEK: Your Honor, there have been weeks in
12:26	13	which we've filed up to 350 position statements in one week for
12:26	14	IDR transports.
12:26	15	So, yes, we have a very high volume in the IDR
12:26	16	process, but we're compelled to. Because if we don't follow
12:26	17	the IDR process, we're not going to get enough money to
12:26	18	reimbursement to in order to continue you know, to
12:26	19	operate and do the things we need to do in the normal
12:26	20	operations.
12:26	21	THE COURT: And didn't you tell me the first time you
12:26	22	had a 92 percent success rate or something?
12:26	23	MR. SCHRAMEK: Your Honor, that was yes, at that
12:26	24	time. And I'd like to put the portion of this transcript
12:26	25	mark it as confidential, pursuant to a protective order to be

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filed, if needed, if we can't agree to it.
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                       Because we do consider the specific win rate to be
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            proprietary information. The Court -- no one is in the court
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            other than counsel. So there's no issue there. We can redact
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        5
            the transcript.
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        6
                      Yes, it was at that time. It's gone down since.
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        7
                      THE COURT: Why is that proprietary?
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        8
                      MR. SCHRAMEK: Your Honor, we believe because -- we
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        9
            believe it's proprietary information because our other -- our
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       10
            competitors are looking at, you know, what is their win rate,
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       11
            what is our win rate. There's issues about who's investing in
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       12
            the process.
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                      They know how many we're filing, right? So if they
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       14
            look how many we're filing, they look at the win rate, and they
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       15
            do the math to see what's the cost of your program, they might
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            start filing more, right, and being -- and so we believe it's
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            very proprietary, Your Honor, and competitively sensitive.
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                      THE COURT: I mean, you're -- I didn't ask you.
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       19
            told me, right?
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                      MR. SCHRAMEK: I did, Your Honor, at the first
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            hearing.
                      I did.
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                      THE COURT:
                                   Okay.
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                      MR. SCHRAMEK: And I'll tell you again. Again, for
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       24
            purposes of this, we want to be very open and transparent to
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            the Court's inquiries. The magistrate judge did rule that that
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information could be redacted last time.
        1
12:27
         2
                      THE COURT: That's fine. I don't -- I mean, it's all
12:27
         3
            right with me. I guess I'm -- so is the -- is all this secret
12:27
            from the rest of the world?
12:27
         5
                      In other words, is the -- are the only people that
12:27
            see the award the two parties? It's not public record. It's
         6
12:27
         7
            not -- it's just the two parties get it?
12:27
         8
                      MR. SCHRAMEK: That's my understanding, Your Honor.
12:27
            There is aggregated information that's put out on a quarterly
12:27
        10
            basis by CMS. You heard about that today. In fact, you'll see
12:27
            the last bullet point of my statement of interest on the United
       11
12:27
       12
            States's response.
12:27
        13
                      THE COURT: Yeah. I'm not seeing anything because
12:27
            I -- it's not coming up on my screen. But that's okay. You
12:28
        14
            have the --
       15
12:28
        16
                      MR. SCHRAMEK: I can read it to you, if --
12:28
       17
                      THE COURT: No, that's all right.
12:28
       18
                      How come it's not here? Do you know? It usually is
12:28
            right here for me, but...
12:28
        19
       20
                      You can -- do you have -- do you have a piece of
12:28
       21
            paper? Or is it all on your computer?
12:28
       22
                      MR. SCHRAMEK: Unfortunately I was making edits until
12:28
       23
            late last night, so I do not have a copy, including drafting
12:28
       24
            this --
12:28
       25
                      THE COURT: Okay. There we go. I got it now.
12:28
```

12:28	1	Thank you, Kerri.
12:28	2	MR. SCHRAMEK: drafting this slide over breakfast.
12:28	3	But the Q4 you heard about the volume. It was
12:28	4	110,000 disputes in Q4, according to the government's
12:28	5	submission that they made recently.
12:28	6	And they put in their own brief that the IDR entities
12:28	7	get between, I think, 385 and \$770 an hour not an hour, per
12:28	8	decision.
12:28	9	So if you do that math, in Q4 that means the IDR
12:28	10	entities, including Mr. Fackler's client, divvied up between
12:28	11	them there's only about 12 or 13 38 and a half to \$77
12:28	12	million.
12:28	13	So the idea that, you know, poor Mr. Fackler his
12:28	14	client is going to have to answer as to whether he applied an
12:28	15	illegal presumption, Your Honor, they're doing very well.
12:29	16	In fact, the program is seeing 14 times more IDR
12:29	17	disputes than they than CMS anticipated they would have.
12:29	18	Why?
12:29	19	Because providers are being so significantly
12:29	20	underpaid at every level that this is the only way they're
12:29	21	going to be able to make the business model work, is
12:29	22	participating in these IDRs and filing them.
12:29	23	And we never argued there's a cause of action against
12:29	24	IDR entities. The government spends about half their time on
12:29	25	that argument in their brief. They ignore that we're seeking

```
declaratory injunctive relief against the IDR entities.
        1
12:29
         2
            Eleventh Circuit --
12:29
         3
                      THE COURT: Why do you need that, though? I mean,
12:29
            if -- I mean, you never -- you don't usually sue the
12:29
         5
            decision-maker when you have a dispute. It's -- it's -- you
12:29
            sue the parties involved and the Court figures it out. Why do
         6
12:29
         7
            you need it?
12:29
         8
                       MR. SCHRAMEK: This goes to your question, Your
12:29
         9
            Honor, about, "Well, you just vacate it and you never see it
12:29
            again."
        10
12:29
        11
                      Well, both under the AAA rules and the American
12:29
       12
            Health Lawyer Association rules, they have specific rules for
12:29
        13
            when you initiate a new arbitration proceeding. Is it being
12:29
        14
            initiated by agreement of the parties -- you attach the
12:30
       15
            agreement -- or by court order, and you attach the court order.
12:30
        16
                       So if you're being initiated by court order, you
12:30
        17
            submit it to say, "Look, it's been vacated," and they open a
12:30
       18
            new proceeding.
12:30
        19
                      So there's a procedure. There's a rule I can follow.
12:30
       20
            I can go -- if the -- you know, if you vacate an FAA
12:30
       21
            arbitration proceeding, I can go to one of those providers
12:30
       22
            and --
12:30
        23
                      THE COURT: So you're worried if I say it's vacated
12:30
       24
            and don't say anything else that they're just going to --
12:30
       25
            nothing is going to happen?
12:30
```

12:30	1	MR. SCHRAMEK: Your Honor, I have no process right
12:30	2	now to do anything with that. CMS has no rules about and
12:30	3	this is my part about the government as well.
12:30	4	They never addressed the issue of, "Well, what
12:30	5	happens next, government? You're" you know, "the
12:30	6	Departments, U.S." "how does this work if it's" "why
12:30	7	don't you tell us" "tell the court give it assurance that
12:30	8	it can have a rehearing without the party being" "without
12:30	9	the IDR entity being a party."
12:30	10	They provide no explanation of that. There's no
12:30	11	rule. They could have passed rule-making to address this. We
12:30	12	wouldn't have to be here. It's not there.
12:30	13	THE COURT: What about in the government's brief?
12:30	14	Did it did it talk about that, or not?
12:30	15	MR. SCHRAMEK: No, no. It's a glaring omission.
12:31	16	They have immunity. Dismiss them, because, you know,
12:31	17	we don't want the IDR entities to have to be involved in
12:31	18	lawsuits. But no discussion about how do we get this case back
12:31	19	before the proper now, they mention, "Well, you should sue
12:31	20	the Departments."
12:31	21	Well, Your Honor, again, the IDR entity is the one
12:31	22	that made the decision.
12:31	23	I also cited the case law in our in our brief
12:31	24	about you know, in mandamus proceedings in state court. You
12:31	25	sue the judge for the mandamus, you know. And the Attorney

```
General usually comes in and defends the judge, right.
        1
12:31
         2
                      And so it's not unprecedented that you sue the
12:31
         3
            decision-maker in an appeal or a mandamus. And, here --
12:31
         4
                      THE COURT: I'm generally opposed to it, but...
12:31
         5
                      MR. SCHRAMEK: My wife is a judge, too. I
12:31
         6
            understand.
12:31
         7
                       But -- Your Honor, but here it's a necessary party.
12:31
            And we really need them to get the relief we're asking for. I
         8
12:31
            would just --
12:31
        10
                      THE COURT: Usually the people that sue me are --
12:31
            don't have lawyers, but -- but -- all right. I understand what
       11
12:31
        12
            you're saying. Let me ask you this.
12:31
12:31
        13
                      My law clerk, unfortunately, who worked on this -- is
        14
            working on this with me came down with COVID, of all things,
12:31
       15
            and so he's participating remotely.
12:31
        16
                      And he reminds me that the Cheminova case which was
12:32
        17
            relied on, I think by Kaiser, was in their reply, and that you
12:32
       18
            never really got to talk about that case. That's the D.C.
12:32
        19
12:32
            case.
       20
                      Are you familiar with it? And what's your view of
12:32
       21
            it?
12:32
       22
                      MR. SCHRAMEK: So Your Honor, standing here, I cannot
12:32
       23
            respond to that particular case. I have points on the other
12:32
            ones they mentioned.
       24
12:32
       25
                      THE COURT:
                                   Okay.
12:32
```

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1
                       MR. SCHRAMEK: But I'm happy to provide a response to
12:32
         2
            that after the hearing --
12:32
         3
                       THE COURT: Why don't you do that.
12:32
         4
                       MR. SCHRAMEK: -- to that specific case.
12:32
         5
                       THE COURT:
                                   I'm talking, like, two pages.
12:32
         6
                       MR. SCHRAMEK: Yeah. Absolutely.
12:32
         7
                       THE COURT:
                                   Okay. I just -- it's a case that they
12:32
         8
            pretty heavily relied on in their presentation, but it was in
12:32
            their reply, so you didn't get a chance to talk about it.
12:32
        10
            so --
12:32
                       MR. SCHRAMEK: We will follow up on that, Your Honor.
        11
12:32
        12
            But on the Union Carbide case, which was FIFRA, it was silent
12:32
        13
            to, say, the Federal Arbitration Act. There was no reference
12:32
        14
            to it. But the statute itself required an arbitration under
12:32
            AAA rules.
        15
12:32
        16
                       Well, that's a no-brainer. We know the AAA rules.
12:32
        17
            We know how those work. We know there's due process there.
                                                                            So
12:33
        18
            applying the FAA -- if the AAA rules apply, that's a fair
12:33
        19
12:33
                     That's a common-sense result. That doesn't mean you
        20
            apply it to this statutory regime.
12:33
        21
                       And on the O.R. Securities front, that's the case
12:33
            that says even if you file a complaint the court has discretion
        22
12:33
        23
            to treat it as a motion to vacate under the FAA, so it's not --
12:33
        24
            you know, it's not a -- the end of the game if you style it as
12:33
        25
            a complaint.
12:33
```

12:33	1	And that had to do with the NASD, National
12:33	2	Association of Security Dealers. And the court noted that
12:33	3	that's a voluntary security association. You don't have to be
12:33	4	a member. You voluntarily join. So you voluntarily join and
12:33	5	then you're subject to arbitration. Again, we're back to the
12:33	6	voluntariness.
12:33	7	So their cases are not on point, Your Honor. And at
12:33	8	the end of the day, you asked the question isn't it what's
12:33	9	it better for if the QPA is lower? Is that better for the
12:33	10	insurers or not? The answer is unquestionably, absolutely 100
12:33	11	percent of the time yes. And that's why we're here.
12:33	12	THE COURT: Thank you.
12:33	13	MR. SCHRAMEK: If the Court has any other
12:33	14	questions
12:33	15	THE COURT: Thank you.
12:33	16	MR. SCHRAMEK: Thank you, Your Honor.
12:33	17	THE COURT: Thank you.
12:34	18	So so I guess this is kind of a thing. And
12:34	19	obviously a lot is going on both in this court and in courts
12:34	20	around the country. I'm not familiar with the Texas case.
12:34	21	Are any of y'all parties in the not the one in
12:34	22	front of not the one against HHS, but the other cases are
12:34	23	any of you parties in that? Who's
12:34	24	MR. SCHRAMEK: Your Honor, in the Southern District
12:34	25	of Texas case

12:34	1	THE COURT: Yes. That's the Houston case?
12:34	2	MR. SCHRAMEK: Yes, Your Honor. Those are two cases
12:34	3	that were filed by many clients, GMR subsidiaries.
12:34	4	THE COURT: Okay. Against any of these providers, or
12:34	5	different providers?
12:34	6	MR. SCHRAMEK: One against Kaiser, which is the same.
12:34	7	And after we filed this case, we then had decisions by a
12:35	8	different IDR entity in which we saw the same pattern of
12:35	9	mis what we claim is a misrepresentation of the QPA. And
12:35	10	so we aggregated those in Houston, because that's where the
12:35	11	other IDR entity is met with those cases.
12:35	12	THE COURT: And what's the what's the status of
12:35	13	those cases?
12:35	14	MR. SCHRAMEK: So both of those cases we filed
12:35	15	them the others are against Aetna, which is not a party to
12:35	16	any of these.
12:35	17	We filed the Aetna case first. And it was assigned
12:35	18	to Judge Bennett. Then we filed the second case against
12:35	19	Kaiser. We listed it as a related case in filing, but it got
12:35	20	assigned to a different judge.
12:35	21	And so when we had the status with Judge Bennett, we
12:35	22	noted that. He suggested it probably made sense to consolidate
12:35	23	it. Those were recently consolidated, so now they're both
12:35	24	before Judge Bennett.
12:35	25	We did have oral argument on the motion to dismiss

```
already on that -- on that matter. It was just Aetna.
        1
                                                                      Kaiser
12:35
        2
            did not participate, because it was pre-consolidation.
12:35
        3
                      And so now those both are pending. We've had one
12:35
        4
            oral argument, but they're both fully briefed.
12:35
        5
                      THE COURT: Are the issues essentially the same?
12:36
        6
                      MR. SCHRAMEK: Yes, Judge.
12:36
        7
                      THE COURT: Can you -- when you file your two pages
12:36
            on that case, can you give me the -- make sure we've got the
        8
12:36
            cites -- I mean, the location of those cases, please.
12:36
                      MR. SCHRAMEK: Yes, Your Honor. We'll add it.
       10
12:36
       11
                      THE COURT: And when you -- how long will it take you
12:36
       12
            to file your little paper on the one case?
12:36
       13
                      MR. SCHRAMEK: If we could do it by -- today is
12:36
       14
            Tuesday, so if we -- by Friday be okay?
12:36
       15
                      THE COURT: That would be more than okay. Yeah.
12:36
       16
                      MR. SCHRAMEK:
                                      Okay.
12:36
       17
                      THE COURT: So -- okay. If you -- yes, that's fine.
12:36
       18
            Is that easy to do, or do you need --
12:36
       19
                      MR. SCHRAMEK: Yes. We can do that.
12:36
       20
                      THE COURT: Yeah. That's fine. I don't think I'll
12:36
       21
            have a ruling out by then, so -- have a seat.
12:36
       22
                      So there's two ways that I can go when I have oral
12:36
       23
            argument. One thing I have tried to do more over the last
12:36
       24
            several years as an efficiency is to -- is to prepare, have
12:36
       25
            argument, and then just rule from the bench. And I can do that
12:37
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in -- about 50 percent of the time. This isn't one of them.
        1
12:37
         2
                      And so I'm going to have to write an order. And I'll
12:37
         3
            do the best I can to get about the business of it, but I can't
12:37
            tell you exactly when that will be.
12:37
         5
                       I'm assuming -- just by the tenor of things and the
12:37
            way this has played out around the country, I'm assuming that
         6
12:37
         7
            there's not either -- there's not an appetite for y'all to try
12:37
         8
            to discuss some resolution of this before I end up having to
12:37
            rule.
12:37
        10
                      What I'll do is -- is there anybody here who wants to
12:37
            stand up and say they'd like to try to see if there could be
       11
12:37
        12
            some facilitated resolution before I rule?
12:37
        13
                 (No response.)
12:38
        14
                      THE COURT: Okay. So -- so --
12:38
       15
                      MR. KESHAVARZI: Maybe we can have C2C --
12:38
        16
                      MR. SCHRAMEK: We finally agreed on something.
12:38
       17
                      THE COURT: Yeah. You agreed. Yeah.
12:38
       18
                      Say that again.
12:38
        19
12:38
                      MR. KESHAVARZI: Maybe we can have C2C be the
       20
            mediator.
12:38
        21
                       MR. FACKLER: We can mediate, Your Honor. Special
12:38
       22
            price today.
12:38
        23
                      THE COURT: Right. So -- okay. So I'm going to have
12:38
       24
            to rule.
                      And I will. I feel like -- I feel like the briefing
12:38
       25
            has been good. I feel like this has been helpful to me.
12:38
```

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I'll just do the best I can to give you a decision as soon as I
        1
12:38
         2
            can. That's about all I can say to you. I don't know of any
12:38
        3
            other thing to do.
12:38
         4
                      And I'm not inclined to allow the case to go further
12:38
        5
            until I figure out what kind of -- what I've got here. So I'm
12:38
        6
            not allowed to -- I'm not inclined to allow discovery or
12:38
        7
            anything at this point. I need to grapple with these legal
12:38
        8
            issues.
12:38
        9
                       Because I just -- it's a -- I think it's a -- I think
12:38
            that probably you need an opinion from me in order to figure
12:39
       10
       11
            out where we are. And so I will do the best I can.
12:39
       12
                       I've got -- I think the three cases are all -- yeah,
12:39
12:39
       13
            they're all with me. So I'll issue one opinion for all cases.
       14
            They raise essentially the same issues, a little bit of
12:39
       15
            difference in a couple of them. Until that happens, that's all
12:39
       16
            I've got for you.
12:39
       17
                      Is there anything else from the plaintiff that you
12:39
       18
            can think of today, sir?
12:39
       19
                      MR. SCHRAMEK: Your Honor, I would just note that
12:39
       20
            there was a motion for an amicus brief filed. We responded to
12:39
       21
                   I think you can decide that likely on the papers. But
12:39
            we're certainly available to entertain any questions.
       22
12:39
       23
                      THE COURT: Yeah.
                                          I won't take argument on that.
12:39
       24
            I'll be honest with you, I -- I remember now -- yeah, Richard,
12:39
       25
            my law clerk, told me that I was carrying that today.
12:39
```

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take a look at it and make a decision within the context of it.
        1
12:39
         2
                       MR. SCHRAMEK: And, Your Honor, my colleagues
12:40
         3
            reminded me that there are a lot of things that the government
12:40
            said that we could respond to, to the extent you would find
12:40
         5
            that helpful, if you're going to reference their statement and
12:40
            position.
         6
12:40
         7
                       THE COURT: Yeah. I -- I have to confess, I did not
12:40
         8
            recall -- I didn't ask for that, right?
12:40
         9
                       MR. SCHRAMEK:
12:40
                                      No.
        10
                       THE COURT: They just filed it.
12:40
       11
                       MR. SCHRAMEK:
                                      Yes.
12:40
       12
                       THE COURT: And they're allowed to do that, I guess,
12:40
        13
            if they're the government, I guess. So, you know, I think
12:40
        14
            that's -- I think that would be fair -- if you really want to,
12:40
12:40
            I think that would be fair.
        15
        16
                       So here's what I'm going to do. I'm going to give
12:40
        17
            you leave to file a brief that includes the case we referenced,
12:40
       18
            includes the reference to this Texas case, and includes any
12:40
        19
12:40
            response to the government's position.
       20
                       I'm going to limit that to -- how long was the
12:40
       21
            government's brief?
12:40
       22
                       MR. SMITH: 26 pages.
12:40
       23
                       THE COURT: If I limit you to ten pages, is that good
12:40
       24
            enough?
12:40
       25
                       MR. SCHRAMEK: Yes, Your Honor. I think we can --
12:40
```

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we're not going to be repetitive of any arguments, but just
        1
12:41
        2
            address the --
12:41
        3
                      THE COURT: I think that's fair enough, because the
12:41
            government just came in and dropped that brief. And it was --
12:41
        4
        5
            I thought it was well written and well done. And obviously
12:41
            that's a position of the United States that I need to take into
        6
12:41
        7
            account. But I do think it would be fair to give you a chance
12:41
        8
            to respond to it.
12:41
        9
12:41
                      For some reason --
       10
                      MR. SCHRAMEK: They had very strong positions on
12:41
            their regulations in the Eastern District of Texas as well.
       11
12:41
       12
                       THE COURT: Yeah. So -- I don't think you need to do
12:41
       13
            that by Friday, though. So -- everybody is over there, thank
12:41
        14
            goodness, right?
12:41
       15
                      Mr. Russell, you were going to have to get -- work
12:41
        16
            all night on it, I'm sure.
12:41
       17
                       So today is May 17th, right, or -- no, today is the
12:41
       18
            16th.
                   Sorry. I'll give you until -- can I -- how about a week
12:41
        19
12:42
            from Friday, so the 26th? Is that enough time?
       20
                      MR. SCHRAMEK: Yes, Judge.
12:42
       21
                      THE COURT: Okay. All right.
12:42
       22
                      MR. SMITH: Your Honor, I rise to --
12:42
       23
                      THE COURT: What purpose do you rise?
12:42
       24
                      MR. SMITH:
                                   I rise with a -- with a concern of the
12:42
       25
            defendants that may not be an issue, but we --
12:42
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```
THE COURT:
                                   Yeah.
         1
12:42
         2
                       MR. SMITH:
                                   -- wouldn't want to not have flagged it.
12:42
         3
                       THE COURT: Yeah.
12:42
         4
                       MR. SMITH:
                                   If the supplemental briefing by the
12:42
         5
            plaintiff triggered the need for reply by any of the
12:42
            defendants, perhaps leave to prepare a joint opposition --
         6
12:42
         7
            or -- or further briefing/response within a week following
12:42
         8
            their deadline, if -- if one were to --
12:42
         9
                       THE COURT: I'll see. If you -- if you feel like
12:42
            they've said something -- all I'm asking them to do is respond
12:42
        10
        11
            to that case, which was relied on by Kaiser but not available
12:42
        12
            to them at the time. And then I'm giving them a chance to
12:42
12:42
        13
            respond to a brief that was filed by the government.
        14
                       So I'm not sure why that would trigger it. But if
12:42
12:42
        15
            you get bothered by something or you really feel like -- that
        16
            something needs to be said, you can file a motion for leave to
12:43
        17
            file a reply. You can get their position -- under our local
12:43
        18
            rule you're required to get the position of the other side.
12:43
        19
            And if you do propose it, I think a joint submission would be
12:43
            preferable.
        20
12:43
        21
                       MR. SMITH:
                                   Thank you, Your Honor.
12:43
       22
                       THE COURT:
                                   Thank you.
12:43
       23
                       All right.
                                   Anything else on the defense side?
12:43
                 (No response.)
       24
12:43
       25
                       THE COURT:
                                   All right. Well, thanks for the help.
12:43
```

```
Good to see everyone. And I will get you an order as soon as I
        1
12:43
         2
            can, but don't hold me to any specific date. I'm just going to
12:43
         3
            have to work on it. Okay?
12:43
         4
                       MR. KESHAVARZI: Thank you.
12:43
         5
                       THE COURT: First of all, I've got to figure out what
12:43
            the answer is, and then I've got to write an opinion.
         6
12:43
         7
                      All right. Thank you.
12:43
         8
                       MR. KESHAVARZI: Thank you.
12:43
         9
                       MR. SCHRAMEK:
                                      Thank you, Your Honor.
12:43
                       COURT SECURITY OFFICER: All rise.
       10
12:43
       11
                       THE COURT: Yeah. If any rulings come out in that
12:43
       12
            Texas case, would you please file a notice with me?
12:43
                       MR. SCHRAMEK: Absolutely.
12:43
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                       THE COURT:
                                   Thank you.
12:43
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                 (The proceedings concluded at 12:43 p.m.)
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CERTIFICATE
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UNITED STATES DISTRICT COURT )
MIDDLE DISTRICT OF FLORIDA )

I hereby certify that the foregoing transcript is a true and correct computer-aided transcription of my stenotype notes taken at the time and place indicated herein.

DATED this 18th day of May, 2023.

<u>s/Shannon M. Bishop</u> Shannon M. Bishop, RDR, CRR, CRC